SPRING CONFERENCE on Correctional Health Care

PRECONFERENCE SEMINARS April 5-6, 2014   CONFERENCE April 7-8, 2014

HYATT REGENCY ATLANTA

New Directions and Opportunities

FINAL PROGRAM
www.NCCHC.org/Spring-Conference
MHM is proud to introduce...

**Centurion**

the next generation of correctional healthcare is here today

Michael Pinkert  
Founder, Chairman & CEO  
MHM Services, Inc.

We founded MHM in 1981 to provide acute care hospitals a better management solution for their inpatient psychiatric units. In the 1990s we transitioned into the corrections market, and became the leading national provider of correctional behavioral health services. Today, we see needs in the broader correctional healthcare spectrum for a better managed care solution.

The Changing Landscape of Correctional Healthcare
National healthcare reforms and continued budget pressures will make the challenge of staffing and efficiently managing correctional healthcare programs more difficult than ever before. Correctional agencies will need a healthcare system that delivers the level of expertise and proven results in staffing, clinical operations, and client satisfaction that MHM is known for, coupled with a new level of managed care resources to contain costs - a level historically unavailable in correctional settings.

Introducing Centurion
MHM formed Centurion in 2011 in partnership with Centene Corporation, a Medicaid managed care company with over 3 million covered lives in 18 states. Centurion offers elements of managed care perfected in state Medicaid programs. Combined with some of the correctional industry’s most experienced healthcare managers.

A Winning Solution
The marketplace is responding favorably to our Centurion model. We are proud to announce new correctional medical contracts in Massachusetts, Minnesota, and Tennessee. We look forward to demonstrating the “Centurion difference” in the coming months.

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MHM Correctional Services, Inc.  
The Public-Private Partner for Healthcare®

Check out our videos!  
www.mhm-services.com
SPRING CONFERENCE
on Correctional Health Care

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All events take place at the Hyatt Regency Atlanta.

This program would not be possible without the hard work and dedication of the members of the NCCHC Education Committee:
- Nicholas Makrides, DMD (chair)
- Ilse Levin, DO (vice chair)
- Dean Aulderheide, PhD
- Thomas Fagan, PhD, CCHP-MH
- Renee Kanan, MD
- JoRene Korns, BSN, CCHP
- Douglas Mack, MD, CCHP
- John Miles, MPA
- Ronald Moomaw, DO
- Ohiana Torrealday, PhD, CCHP-MH
- George Pramstaller, DO, CCHP
- Sherif B. J. Roberts
- Jayne Russell, MEd, CCHP-A
- Sue Smith, MSN, CCHP-RN
- Marc Stern, MD
- Barbara Wakeen, RD, CCHP
- Nancy White, LPC
- Ronald Wiborg, MBA, CCHP
- Sheriff B. J. Roberts
- Jayne Russell, MEd, CCHP-A
- Sue Smith, MSN, CCHP-RN
- Marc Stern, MD
- Barbara Wakeen, RD, CCHP
- Nancy White, LPC
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- Nancy White, LPC
- Ronald Wiborg, MBA, CCHP

Staff liaisons: Deborah Ross, Jaime Shimkus

Facebook www.facebook.com/ncchc
LinkedIn www.ncchc.org/linkedin
Twitter www.twitter.com/ncchc
Welcome to Atlanta

Congratulations on making the investment in yourself and your patients by attending this conference. Working each day in the challenging correctional environment can be draining and it's hard to get away. You'll be glad you did. You are guaranteed to find many ideas and make new connections that will energize your practice and help you recommit to excellence in correctional health care. Have fun, ask questions, meet new people and enjoy the Southern hospitality and excitement that Atlanta is known for. If you require any assistance, please ask the NCCHC staff at the registration desk or the hotel personnel at the concierge desk.

Check out www.atlanta.net for great ideas on where to go and what to do during your downtime.

Conference registration includes:
• Admission to all educational sessions (Monday - Tuesday)
• Access to exhibits and exhibit hall functions
• Opening reception (Sunday evening)
• Exhibit hall lunch (Monday)
• Roundtable discussion breakfast (Tuesday)
• Educational luncheon (Tuesday)
• Daily networking breaks
• Final program and session abstracts
• Downloadable digital proceedings
• Up to 13 hours of continuing education credits, 27 with preconference seminars (13 and 26 for APA)

Preconference seminars require separate registration fees.

Registration and Information Desk Hours — Grand Hall Foyer
Saturday, April 5 8:00 am - 5:00 pm
Sunday, April 6 8:00 am - 6:30 pm
Monday, April 7 7:00 am - 5:15 pm
Tuesday, April 8 7:00 am - 5:30 pm

Bookstore Hours
Saturday, April 5 8:00 am - 5:00 pm
Sunday, April 6 9:00 am - 5:00 pm
Monday, April 7 9:00 am - 5:15 pm
Tuesday, April 8 8:00 am - 4:30 pm
Opening Session

Addressing HIV, Viral Hepatitis, STDs and TB in Correctional Settings
Monday, April 7, 8:00 am – 9:00 am
ROOM CENTENNIAL I
Jonathan Mermin, MD, MPH
Director, National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention, Centers for Disease Control and Prevention

Hear firsthand about correctional health care and the latest on HIV/AIDS, hepatitis, sexually transmitted diseases and tuberculosis from the director of this key CDC $1 billion budget national center. Dr. Mermin has served in a variety of capacities in the United States and Africa on infectious disease, including HIV, malaria, TB and emerging infections. This session is free to attend but if you wish to obtain continuing education credit, conference registration is required.

Tour

Sunday, April 6, 1:30 pm – 3:30 pm
PLEASE MEET IN THE HYATT LOBBY

The DeKalb County Sheriff’s Office (DKSO), under the leadership of Sheriff Jeffrey L. Mann, conducts numerous rehabilitation, educational and treatment programs as well as programs for weekenders and work-release inmates. Services include a 24-hour medical/mental health infirmary and a housing unit for chronic care inmates. From the initial screening, DKSO provides preventive care, medical maintenance, emergency care, in-house dialysis, basic dental care, an on-site pharmacy and X-ray and ultrasound capabilities. The tour will visit the intake area, two housing units, main clinic area and the medical and mental health infirmaries. The tour will last approximately one hour. It is free to attend, but preregistration is required.

First-Time Attendee Orientation

Sunday, April 6, 6:30 pm – 7:00 pm
EXHIBIT HALL GRAND HALL EAST
First timers, come prepared with your questions. Get oriented and get the maximum out of attending this event.

Gain a Professional Edge

CCHP Exam
Sunday, April 6, 1:00 pm – 3:00 pm
CCHP-MH: Specialty Certification for Correctional Mental Health Professionals
Monday, April 7, 4:15 pm – 5:15 pm
Learn about the new certification that is helping to strengthen the field of correctional mental health.

CCHP Certification: The Mark of Professional Leadership, Competence and Expertise
Tuesday, April 8, 3:15 pm – 4:15 pm
Learn about the CCHP, CCHP-MH and CCHP-RN programs and how these certifications will help you demonstrate your expertise in correctional health.

Roundtable — Everything you Need to Know About Certification for Correctional Health Professionals
Tuesday, April 8, 7:00 am – 8:00 am

Roundtable — Get Started or Step Up: Become an NCCHC Surveyor or Team Leader
Tuesday, April 8, 7:00 am – 8:00 am

Photography

Registration for, attendance at or participation in NCCHC conferences and other associated activities constitutes an agreement by the registrant to permit NCCHC to use and distribute (both now and in the future) the registrant’s or attendee's image or voice in photographs, videotapes, electronic reproductions and audiotapes of such events and activities.
If you want a career that will make a difference, choose the company that is different.

For over 20 years, the professionals at NaphCare have been responding to the specific needs of correctional facilities with creative solutions. Unlike our competitors, we are a trusted independent healthcare provider. Our level of care is unmatched in the industry because we aren’t captive to the investment groups and Wall Street. If your career requirements include a feeling of pride and a sense of integrity, consider NaphCare.

We believe trust still matters.
Continuing Education Credit

This meeting will offer up to 27 hours of continuing education credit, which includes attendance at preconference seminars.

**CCHPs:** Certified Correctional Health Professionals may earn up to 27 contact hours of Category I continuing education for recertification.

**Nurses:** The National Commission on Correctional Health Care is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation.

NCCHC designates this educational activity for a maximum of 27 contact hours.

**Physicians:** The National Commission on Correctional Health Care is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. NCCHC designates this live activity for a maximum of 27 AMA PRA Category 1 Credit(s)™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

**Psychologists:** The National Commission on Correctional Health Care is approved by the American Psychological Association to sponsor continuing education for psychologists. NCCHC maintains responsibility for this program and its content. This educational activity has been approved for up to 26 hours of credit. See the Schedule at a Glance for sessions that have been approved for APA credit.

**Social Workers:** This program is approved by the National Association of Social Workers (Approval #886452976-2404) for 27 social work continuing education contact hours.

Obtaining Continuing Education Credits

To receive continuing education credit, you must complete the conference evaluation form. Visit [https://orders.ncchc.org/evaluations.aspx](https://orders.ncchc.org/evaluations.aspx) to access the form. Simply log in with the same username and password you used to access registration. Once you complete the evaluation, you may print your continuing education certificate. Please help us plan the best in correctional health care education by evaluating each session you attend.

Educational Objectives

Attendees will be able to:

- List major health care issues that commonly affect incarcerated individuals, including diabetes, hepatitis, HIV, hypertension, mental illness, oral health and substance abuse
- Describe current legal, ethical and administrative issues and ways to prevent potential problems that arise in correctional settings
- Employ new practices for the treatment of major health care issues in order to better manage common medical, nursing, dental and mental health problems found in correctional settings
- Express increased understanding of common correctional health care issues by exchanging ideas with colleagues about new developments in specialty areas

FACULTY DISCLOSURE STATEMENT

In accordance with the disclosure policy of the National Commission on Correctional Health Care, everyone who is in a position to control the educational content of the National Conference on Correctional Health Care (including education committee, speakers and planners) has been asked to disclose all relevant financial interests with any commercial interest that might be germane to the content of the presentations. Such disclosure is not intended to suggest or condone bias in any presentation but rather is elicited to provide information that attendees might deem important to their evaluation of a given presentation. The following individuals have disclosed a relevant financial relationship with a commercial interest. The commercial interest and nature of the relationship is described. Those individuals whose names do not appear have indicated they have no relevant financial relationships with any commercial interests.

<table>
<thead>
<tr>
<th>Individual</th>
<th>Commercial Interest</th>
<th>Relevant Financial Relationships</th>
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<tbody>
<tr>
<td>Bryan Childress</td>
<td>Emdeon, Inc.</td>
<td>Consulting</td>
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<tr>
<td>Juan Nunez Minaya, MD, CCHP</td>
<td>Bristol-Myers Squibb, Gilead Sciences</td>
<td>Speaking/Advisory Board Consultant</td>
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<tr>
<td>Joseph Penn, MD, CCHP</td>
<td>PCG Public Consult Group &amp; State of Vermont Corrections</td>
<td>Consulting</td>
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COST SAVINGS your CFO will love.

And results your medical director can brag about.

Clinical pharmacy can give you both – at the same time. *And we can prove it.*
**Date/Time** | **Meeting Room** | **Event/Title** | **Presenters** | **Topics** | **SL**
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**SATURDAY APRIL 5**
8:00 AM – 5:00 PM | Grand Hall Foyer | Registration |  |  |  
8:00 AM – 5:00 PM | Grand Hall Foyer | Bookstore |  |  |  
9:00 AM – 5:00 PM | Hanover F/G | Preconference Seminars | Jeffrey Alvarez MD CCHP; Richard Clarke MD CCHP | NCCCH Standards & Accreditation |  
9:00 AM – 5:00 PM | Hanover D/E | Preconference Seminars | B. Jaye Anno PhD CCHP-A; Steven Shelton MD CCHP-A | NCCCH Standards & Accreditation |  
**SUNDAY APRIL 6**
8:00 AM – 6:30 PM | Grand Hall Foyer | Registration |  |  |  
8:00 AM – 5:00 PM | Grand Hall Foyer | Bookstore |  |  |  
8:00 AM – 4:30 PM | Hanover A/B | Society of Correctional Physicians Spring Educational Conference |  |  |  
9:00 AM – 12:30 PM | Hanover F/G | P-03 Prison Rape Elimination Act: Required Training for Health Staff* | Robert Dumond MA LCMHC; Stephen Goux MSN RN | Training/Policy & Procedures |  
9:00 AM – 12:30 PM | Hanover D/E | P-04 Affordable Care Act and How It Will Affect Correctional Health Care* | Therese Brumfield MBA CCHP | Administration/Legal |  
1:00 PM – 3:00 PM | Learning Center | CCHP Certification Exam |  |  |  
1:30 PM – 5:00 PM | Hanover F/G | P-05 Reducing Your Risk: Legal Requirements Translated Into Practice* | Deana Johnson JD; Dan Cornisky MD | Medical/Legal |  
1:30 PM – 5:00 PM | Hanover D/E | P-06 Successful Assessment and Management of Suicidal and Self-Injurious Behaviors* | Dean Aufderheide PhD | Mental Health |  
**MONDAY APRIL 7**
7:00 AM – 5:15 PM | Grand Hall Foyer | Registration |  |  |  
9:00 AM – 5:15 PM | Grand Hall Foyer | Bookstore |  |  |  
8:00 AM – 9:00 AM | Centennial I | Opening Session | Jonathan Mermin MD MPH | Infectious Disease |  
9:00 AM – 1:00 PM | Grand Hall East | Exhibit Hall Open |  |  |  
9:15 AM – 10:30 AM | Grand Hall East | Exhibit Hall Refreshment Break |  |  |  
10:45 AM – 11:45 AM | Hanover E | Concurrent Session 1 |  |  |  
10:45 AM – 11:45 AM | Hanover F/G | 101 Prior Gunshot Injuries: A Public Health Approach to Violence Prevention* | John May MD CCHP | Medical/Research | I  
10:45 AM – 11:45 AM | Hanover C | 102 ECG Boot Camp: Critical Skills and Rhythm Interpretation | Todd Wilcox MD MBA CCHP-A | Nursing | B  
10:45 AM – 11:45 AM | Hanover A/B | 103 Current and Future Approaches to Schizophrenia* | Andrew Angelino, MD | Mental Health/Cost Containment | I  
10:45 AM – 11:45 AM | Hanover D | 104 Changes to HIPAA: The Affordable Care Act* | Deana Johnson JD | Legal/Risk Management | I  
10:45 AM – 11:45 AM | Hanover A/B | 105 Oral Health in Corrections: Beyond Teeth | Mark Szarejko DDS CCHP | Dental/Health Education | I  
11:45 AM – 1:00 PM | Grand Hall East | Exhibit Hall Lunch |  |  |  
1:15 PM – 2:15 PM | Hanover E | Concurrent Session 2 |  |  |  
1:15 PM – 2:15 PM | Hanover F/G | 106 Common Respiratory Problems in the Elderly | Aleksander Shalshin MD CCHP | Medical/Chronic Care | I  
1:15 PM – 2:15 PM | Hanover C | 107 ECG Boot Camp: Advanced Skills and Clinical Case Review | Todd Wilcox MD MBA CCHP-A | Nursing | A  
1:15 PM – 2:15 PM | Hanover C | 108 Medical Conditions That Present as Psychiatric in Nature* | Joseph Penn MD CCHP | Medical/Mental Health | B  

* – APA Approved  
B = Basic  
I = Intermediate  
A = Advanced
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<tr>
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<tr>
<td><strong>MONDAY APRIL 7 (CONTINUED)</strong></td>
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<td></td>
<td>Hanover A/B</td>
<td>109 Juvenile Offenders: Bridging the Gap Between Incarceration and Reentry*</td>
<td>Barbara Holstein MSN, FNP</td>
<td>Juvenile/Quality Improvement</td>
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<td></td>
<td>Hanover D</td>
<td>110 Preparing for Your Deposition: The Ins and Outs*</td>
<td>Robert Vogt JD CCHP</td>
<td>Legal</td>
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<td>2:30 PM – 4:00 PM</td>
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<td><strong>Concurrent Session 3</strong></td>
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<tr>
<td>Hanover E</td>
<td>111 An Integrated Behavioral Health and Pharmacological Treatment Approach to Inmates on Interferon*</td>
<td>Mark Fleming PhD CCHP-MH; Peter Lee, PharmD, CCHP; Chuck Jones, DrPH, CCHP</td>
<td>Medication Management/Mental Health</td>
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<tr>
<td>Hanover F/G</td>
<td>112 I Wish I Had an X-Ray: Abdominal Assessment</td>
<td>Susan Laffan RN CCHP-RN CCHP-A; Margaret Collart BSN RN CCHP-RN; Deborah Franzoso LPN</td>
<td>Nursing/Training</td>
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<tr>
<td>Hanover C</td>
<td>113 Mental Illness in Segregation: How to Bulletproof Your Program Against Litigation*</td>
<td>Dean Aufderheide PhD</td>
<td>Mental Health/Legal</td>
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<tr>
<td>Hanover D</td>
<td>114 Guidelines for Treating ADHD in Adolescents*</td>
<td>Ron Koon PhD; Joseph Pann MD CCHP; Judith Robbins JD LCSW CCHP-A; Ohiana Torrealday, PhD CCHP-MH</td>
<td>Juvenile/Mental Health</td>
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<tr>
<td>Hanover A/B</td>
<td>115 Correctional Health Care Accreditation: The Benefits to Your Program*</td>
<td>Tracey Titus RN CCHP</td>
<td>NCCHC Standards &amp; Accreditation</td>
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<td>4:15 PM – 5:15 PM</td>
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<td><strong>Concurrent Session 4</strong></td>
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<tr>
<td>Hanover E</td>
<td>116 Back and Neck Pain: Causes, Diagnosis and Treatment*</td>
<td>Winifred Tate ARNP</td>
<td>Medical/Pain Management</td>
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<tr>
<td>Hanover C</td>
<td>117 CCHP-MH: Specialty Certification for Correctional Mental Health Professionals*</td>
<td>Sharen Burbaza PhD CCHP-MH; Mark Fleming PhD CCHP-MH; Mattias Sammons CCHP</td>
<td>Professional Development/Mental Health</td>
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<tr>
<td>Hanover F/G</td>
<td>118 Nurse Recruiting and Staffing for Better Patient Outcomes</td>
<td>Mary Muse MS RN CCHP-RN CCHP-A</td>
<td>Nursing/Staffing</td>
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<tr>
<td>Hanover A/B</td>
<td>119 Outcome Studies: Improving Our Population’s Health*</td>
<td>Dawn Ducote LCSW CCHP</td>
<td>Quality Improvement/Standards</td>
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<tr>
<td>Hanover D</td>
<td>120 HIV Care: New Federal Guidelines</td>
<td>Kathleen Irwin MD MPH; Gema Dumitru MD MPH; Amrita Tailor MPH</td>
<td>Infectious Disease/Medical</td>
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<td>5:30 PM – 6:30 PM</td>
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<td><strong>Academy and Society of Correctional Physicians Welcome Party</strong> (members only, preregistration required)</td>
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<td><strong>TUESDAY APRIL 8</strong></td>
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<td>7:00 AM – 5:30 PM</td>
<td>Grand Hall Foyer</td>
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<td>8:00 AM – 4:30 PM</td>
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<td>7:00 AM – 8:00 AM</td>
<td>Regency 5/6</td>
<td><strong>Roundtable Breakfast Discussions</strong> (see page 17 for full description and list of topics)</td>
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<td>8:15 AM – 9:15 AM</td>
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<tr>
<td>Hanover E</td>
<td>121 Ebony and Ivory: An Integrated Model for Medical and Behavioral Health*</td>
<td>Donald Kern MD MPH CCHP; W. Diane Wood, Med, LPC, CCHP-MH</td>
<td>Medical/Mental Health</td>
<td>I</td>
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<tr>
<td>Hanover F/G</td>
<td>122 Work Environments That Support Professional Nursing Practice</td>
<td>Becky Pinney MSN RN CCHP-RN; Patricia Blair, JD PhD CCHP; Catherine Knox MN RN CCHP-RN</td>
<td>Nursing/Administration</td>
<td>I</td>
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<tr>
<td>Hanover C</td>
<td>123 A Diverse Population: Rights of the Transgendered Inmate*</td>
<td>Jessica Young, JD</td>
<td>Legal/Special Populations</td>
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<tr>
<td>Hanover D</td>
<td>124 Implementing STI Screening in Juvenile Justice*</td>
<td>Jennifer Clifton DNP FNP; Aimee McLean RN CCHP; Erin Fratto MS CCHP</td>
<td>Infectious Disease/Medical</td>
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<tr>
<td>Hanover A/B</td>
<td>125 Clinical Skill Assessor Training Program: Best Practices From the Bureau of Prisons*</td>
<td>Robin Hunter Buskey PA-C CCHP; Christine Fallon MSN NP</td>
<td>Quality Improvement</td>
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</tbody>
</table>

*=APA Approved  
B=Basic  
I=Intermediate  
A=Advanced
<table>
<thead>
<tr>
<th>Date/Time</th>
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<th>Presenters</th>
<th>Topics</th>
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<td>9:00 AM – 12:00 PM</td>
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<td>9:15 AM – 9:45 AM</td>
<td>Grand Hall East</td>
<td><strong>Exhibit Hall Break</strong></td>
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<td>10:00 AM – 11:00 AM</td>
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<td><strong>Concurrent Session 6</strong></td>
<td>Hanover E 126 Managing Therapeutic Anticoagulation: A Case Study Approach</td>
<td>Clarence Cryer Jr MSPH CCHP</td>
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<td>Hanover F/G 127 The Nurse’s Role in Managing Chronic Care</td>
<td>Lori Roscoe PhD MPA CCHP-RN</td>
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<td>Hanover A/B 128 Just the Facts: Appropriate Nursing Documentation*</td>
<td>Jessica Young JD; Susan Laffan RN CCHP-RN CCHP-A</td>
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<td>Hanover D 129 Music Therapy: Literature Review and Practical Implementation*</td>
<td>Alexandra Pajak MSW CCHP</td>
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<td>Hanover C 130 EHR Implementation in a Large County Jail*</td>
<td>Katie Wingate MSN RN CCHP; Jeffrey Alvarez MD CCHP; Dawn Noggle PhD CCHP; Maggie Washington MBA CCHP</td>
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<td>11:00 AM – 12:00 PM</td>
<td>Grand Hall East</td>
<td><strong>Exhibit Hall Break</strong></td>
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<tr>
<td>12:00 PM – 1:15 PM</td>
<td>Regency 5/6</td>
<td><strong>Educational Luncheon</strong></td>
<td>Perspectives on Hepatitis C and Depression*</td>
<td>Andrew Angelino MD</td>
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<tr>
<td>1:30 PM – 3:00 PM</td>
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<td><strong>Concurrent Session 7</strong></td>
<td>Hanover E 131 Handheld Mobile Telemedicine: Connecting Remotely Housed Inmates to Health Care Staff*</td>
<td>Terry Fillman MBA RN CCHP; Greg Garland; Dustin Morse</td>
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<td>Hanover F/G 132 Cranial Nerves, Neurology and Neuro Exams: A Hands-On Approach*</td>
<td>Susan Laffan RN CCHP-RN CCHP-A; Margaret Collatt BSN RN CCHP-RN; Deborah Franzosa LPN</td>
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<td>Hanover C 133 Correlations Between PTSD and Criminogenic Behaviors in Veterans*</td>
<td>Mark Fleming PhD CCHP-AH</td>
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<td>Hanover A/B 134 Managing the Difficult Patient*</td>
<td>Steven Shelton MD CCHP-A; Michael Puerini MD CCHP-A</td>
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<td>Hanover D 135 Sexual Development Disorders in Youths*</td>
<td>Robert Morris MD CCHP</td>
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<td>3:15 PM – 4:15 PM</td>
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<td><strong>Concurrent Session 8</strong></td>
<td>Hanover E 136 Management of Chronic Pain*</td>
<td>Godwin Ugwueze MD</td>
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<td>Hanover F/G 137 Treating Sexual Offending Behaviors*</td>
<td>Stacey Goldstein-Dwyer MA LMHC</td>
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<td>Hanover A/B 138 Training Staff in Emergency Readiness and Response*</td>
<td>Juan Nunez Minaya MD CCHP; Keisha Johnson BSN RN CCHP</td>
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<td>Hanover C 139 CCHP Certification: The Mark of Professional Leadership, Competence and Expertise*</td>
<td>Matisse Sammons CCHP; Steven Shelton MD CCHP-A; Margaret Collatt BSN RN CCHP-RN</td>
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<td>Hanover D 140 Perspectives on Opioid and Substance Use Disorders*</td>
<td>Andrew Angelino, MD</td>
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<td>4:30 PM – 5:30 PM</td>
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<td><strong>Concurrent Session 9</strong></td>
<td>Hanover F/G 141 Recovering Millions in Overpayments Through Health Care Claim Audits*</td>
<td>Bryan Childress</td>
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<td>Hanover A/B 142 Tips, Tricks and Troubleshooting: Common Pitfalls in Interpreting NCCHC Standards*</td>
<td>Tracey Titus RN CCHP</td>
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<td>Hanover C 143 Working With Youths Who Engage in Suicidal and Nonsuicidal Self-Injury*</td>
<td>Ron Koon PhD; Christine Doyle PhD</td>
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<td>Hanover E 144 The Nuts and Bolts of Diabetes Management</td>
<td>Karla Dunbar MD</td>
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*=APA Approved  Skill Level (SL)  B=Basic  I=Intermediate  A=Advanced
NCCHC thanks our conference cohosts for their support of the Spring Conference on Correctional Health Care:

Clayton County Sheriff’s Office
DeKalb County Sheriff’s Office
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Georgia Department of Corrections
Georgia Department of Juvenile Justice
Gwinnett County Sheriff’s Office

Special thanks to:
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The Outpatient Senior Medical Director has responsibility for the outpatient clinical operations of CMC's 83 facilities.

Requires: MD or DO with 8 years of senior level experience. Texas Medical License, current DEA and Texas DPS certificates

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TO LEARN MORE ABOUT OUR ORGANIZATION VISIT: 
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Debie Dansbe 281-269-6709
or email resume: dsdansbe@utmb.edu

Kevin Martin 409-747-2694
or email resume: kelmarti@utmb.edu
Each of these organizations has named a liaison to the NCCHC Board of Directors.

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Society of Correctional Physicians
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Ex Officio

ABOUT THE NATIONAL COMMISSION ON CORRECTIONAL HEALTH CARE

With support from the major national organizations representing the fields of health, law and corrections, the National Commission on Correctional Health Care is committed to improving the quality of health care in our nation’s jails, prisons and juvenile confinement facilities.

NCCHC’s origins date to the early 1970s, when an American Medical Association study of jails found inadequate, disorganized health services and a lack of national standards. In collaboration with other organizations, the AMA established a program that in the early 1980s became the National Commission on Correctional Health Care, an independent, not-for-profit 501(c)(3) organization. NCCHC’s early mission was to evaluate and develop policy and programs for an area clearly in need of assistance.

NCCHC’s leadership in setting standards for health services in correctional facilities is widely recognized. Established by the health, legal and corrections professions, NCCHC’s Standards are recommendations for the management of correctional health services systems. Written in separate volumes for prisons, jails and juvenile confinement facilities—and with additional manuals for mental health services and opioid treatment programs—the Standards cover the areas of care and treatment, health records, administration, personnel and medical-legal issues. These essential resources have helped correctional and detention facilities improve the health of their inmates and the communities to which they return, increase the efficiency of health services delivery, strengthen organizational effectiveness and reduce the risk of adverse legal judgments.

Building on that foundation, NCCHC offers a broad array of services and resources to help correctional health care systems provide efficient, high-quality care. Our educational conferences are unsurpassed. With exceptional programming, networking and exhibitions, the National Conference and Spring Conference present content-rich programs on practical and cutting-edge topics. Each summer, an intensive, two-day mental health conference helps correctional health professionals and administrators address the challenges presented by inmates with mental illness and substance abuse problems. Preceding the Mental Health Care Conference, the two-day Leadership Institutes help medical directors and health services administrators focus on efficient management and improving patient care.

NCCHC also provides technical assistance and quality improvement reviews on correctional health care management and policy issues, conducts research on the correctional health care field, operates the premier national certification program for correctional health professionals, sponsors other educational and training programs and develops clinical guidelines and other support materials.
Now Available!

2014 STANDARDS for Health Services in Jails or Prisons

Newly revised, the 2014 standards present NCCHC’s latest recommendations for managing health services delivery in adult correctional facilities throughout the nation.

The standards were updated to reflect the latest evidence and best practices in meeting professional, legal and ethical requirements in delivering correctional health care services.

Notable updated topics include continuous quality improvement, clinical performance enhancement, patient safety, pharmaceutical operations and women’s health. The new editions support facilities in achieving and maintaining compliance with NCCHC accreditation and constitutionally required correctional health care.

National correctional health care experts have spent thousands of hours researching, editing and evaluating feedback from the field to ensure that NCCHC standards remain the most authoritative resources for correctional health care services.

Visit the NCCHC bookstore or buy online at www.ncchc.org.
SPECIAL THANKS
The following companies have made generous grants and sponsorship investments to help support this event.

CORPORATE SPONSORS

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Contributions to the exhibit hall opening reception and conference bags

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Aisle sign

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Hotel keycards

**MHM Correctional Services, Inc**
Contributions to the exhibit hall opening reception and conference bags

**NaphCare**
Contributions to the Monday morning exhibit hall refreshment break/aisle sign

**Wexford Health Sources Incorporated**
Attendee badge holders/aisle sign

EDUCATIONAL GRANTS

**GILEAD**
For the educational luncheon on hepatitis C and depression

**Alkermes**
For session 140 on opioid and substance use disorders

**Pfizer**
For session on pain management
Take advantage of the extra learning and 14 additional credit hours. Separate registration is required.

P-01 An In-Depth Look at NCCHC’s 2014 Standards for Health Services in Jails
Saturday, April 5, 9:00 am – 5:00 pm
ROOM HANOVER F/G
Jeffrey Alvarez, MD, CCHP, Maricopa County Correctional Health Services; Richard Clarke, MD, CCHP, Berkshire County Sheriff’s Office Jail and House of Correction

P-02 An In-Depth Look at NCCHC’s 2014 Standards for Health Services in Prisons
Saturday, April 5, 9:00 am – 5:00 pm
ROOM HANOVER D/E
B. Jaye Anno, PhD, CCHP-A, Consultants in Correctional Care; Steven Shelton, MD, CCHP-A, Oregon Department of Corrections

These seminars will discuss the new 2014 Standards, which are NCCHC’s recommendations for managing medical and mental health care delivery in adult correctional facilities and the foundation of its accreditation program. Groundbreaking changes in these editions have the potential to reduce the costs of operations as well as accreditation, while at the same time providing a framework for improved patient care and outcomes. Whether or not your facility is accredited (or plans to be), these practical seminars will give an overview of the changes and guidance in how to achieve and demonstrate compliance. You will leave equipped to implement quality improvements that will lead to more efficient and effective delivery of services, better patient health care, fewer adverse events and reduced liability risk. The instructors will cover changes between the 2008 and 2014 Standards, helping attendees prepare for the CCHP exam on April 6. The registration fee includes a copy of the relevant Standards (jail or prison) — an $80 value.

Educational Objectives
- Describe how to comply with the NCCHC standards
- Identify ways to improve quality in health services delivery systems
- Discuss strategies for reducing liability and risk

P-03 Prison Rape Elimination Act: Required Training for Health Staff
Sunday, April 6, 9:00 am – 12:30 pm
ROOM HANOVER F/G
Robert Dumond, MA, LCMHC, Just Detention International; Stephen Goux, MSN, RN, International Association of Forensic Nurses

The U.S. Justice Department requires jails, prisons and juvenile confinement facilities to provide specialized training to medical and mental health personnel on specific areas of the law surrounding the Prison Rape Elimination Act. Attend this seminar to receive training on how to detect and assess signs of sexual abuse, preserve physical evidence and respond effectively and professionally to victims, all tailored for the health professional. This course will use the curriculum developed by NCCHC and the National PREA Resource Center.

Educational Objectives
- Review the role of medical and mental health personnel in complying with the PREA standards
- Describe how to detect and assess signs of sexual abuse in inmates
- Discuss the appropriate professional response when inmate sexual abuse occurs

P-04 The Affordable Care Act and How It Will Affect Correctional Health Care
Sunday, April 6, 9:00 am – 12:30 pm
ROOM HANOVER D/E
Therese Brumfield, MBA, CCHP, Corizon, Brentwood Regional

Major provisions of the Affordable Care Act take effect in 2014. Millions of individuals in jails who have not yet been adjudicated will be eligible for coverage. This seminar will discuss how the ACA will affect health care in corrections, with a focus on what correctional health care professionals must consider to meet the law’s requirements and take advantage of the opportunities presented by health care reform. Setting up systems and coordination with state Medicaid agencies and other organizations will be critical. With new coverage opportunities, correctional facilities may see significant savings on health care.

Educational Objectives
- Describe the key provisions of the ACA that will have an impact on correctional health care
- Outline steps to take to successfully implement plans for the ACA in 2014
- Develop strategies for partnerships with state and community agencies that can help correctional institutions
P-05 Reducing Your Risk: Legal Requirements Translated Into Practice  
Sunday, April 6, 1:30 pm – 5:00 pm  
ROOM HANOVER F/G

Deana Johnson, JD, MHM Services, Inc.; Dan Comisky, MD, New Hampshire Department of Corrections

This highly interactive presentation combines the correctional risk management experience of a lawyer and physician who have spent their careers practicing in this unique field. While each correctional system is unique, this presentation provides practical guidelines for reducing risk through comprehensive written protocols, continual training, strong CQI and peer review programs, clear communication of potential claims and early assessment of dangerous suits. Learn how to reduce risk without overburdening the staff.

Educational Objectives
- Explain how detailed, well-written policies and the continuous training of staff are the cornerstones of correctional risk management
- Describe how continuous quality improvement and peer review activities can mitigate the number and severity of claims
- Discuss how the early reporting of claims both secures insurance coverage and sets the stage for the strongest possible defense

P-06 Successful Assessment and Management of Suicidal and Self-Injurious Behaviors  
Sunday, April 6, 1:30 pm – 5:00 pm  
ROOM HANOVER D/E

Dean Aufderheide, PhD, Florida Department of Corrections

Suicide and serious self-injuries are sentinel events in jails and prisons and effective management of these behaviors is essential. Decisions must be clinically justifiable, precautions implemented quickly and documentation legally defensible. This seminar will focus on the “what works” principles of risk management in ensuring that safety and treatment services match the level of the assessed needs of inmates at risk for these behaviors. It will discuss best practices for identifying imminent warning signs and risk factors and how to differentiate self-injurious from suicidal behaviors. Participants will identify key policy issues in implementing a prevention program and learn the salient skills necessary to effectively assess and treat self-injurious behaviors. An innovative program to create self-injury profiles will be introduced and participants will engage in case studies and learn how to reduce suicide rates and incidents of deliberate self-harm.

Educational Objectives
- Review the risk and protective factors associated with suicidal/self-injurious behavior
- Cite the factors that differentiate suicidal and self-injurious behavior
- Identify key policy issues in developing and implementing a suicide and self-injury prevention program
NCCHC invites you to participate in roundtable discussion groups—small, informal gatherings for the purpose of education, information sharing and idea exchange. Bring your questions, opinions and ideas for a great way to start your day. Each table will have a number that corresponds to the topics.

**Educational Objectives**
- Identify emerging trends and issues in correctional health care
- Describe solutions to common problems in correctional health care
- Outline strategies and techniques used by others in one’s discipline or area of specialty for improving health care delivery

### Roundtable Discussion Topics

1. An In-Jail Competency Restoration Program: A Collaboration Between the Georgia Department of Disabilities and Behavioral Health  
   **Moderator:** Victoria Roberts, Fulton County Jail

2. Jail Inmate Reintegration to the Community: Fulton County Jail’s Inmate Reentry Model  
   **Moderator:** Sophia Henry, LCSW, CCHP, Fulton County Jail; George Herron, Fulton County Sheriff’s Office

3. Breaking the Burden of the Hepatitis C Virus Epidemic  
   **Moderator:** Theresa Hughes, Wings for Life

4. Implementing the Surgeon General’s Walking Initiative Within the Federal Bureau of Prisons  
   **Moderator:** Misty Rios, APRN, FNP, CCHP-MH, U.S. Public Health Service; Tara Ross

5. Manipulation: Improving Role Mastery for Nurses  
   **Moderator:** Anita Hufft, PhD, RN, Valdosta State University

6. Reducing Recidivism: A Mental Health Approach Informed by Criminogenic Risk Factors  
   **Moderator:** Mary Pape, LPC, Estrella Jail; Lillian Espinoza, LCSW, MSN, CCHP, Estrella Jail

7. The Broward County Mental Health Court—Bridges Into the Community  
   **Moderator:** Janis Blenden, Broward County Sheriff’s Office - Main Jail

8. Looking for Risk in All the Right Places  
   **Moderator:** Christine Byler, RN, LNC, MHM Services Inc

9. Using HIE in Correctional Facilities  
   **Moderator:** Capri Dye, Health Management Associates

10. Dealing With TB in Corrections  
    **Moderator:** Donna Hope Wegener, National TB Controllers Association

11. Get Started or Step Up: Become an NCCHC Surveyor or Team Leader  
    **Moderator:** Tracey Titus, RN, CCHP National Commission on Correctional Health Care

12. Everything you Need to Know About Certification for Correctional Health Professionals  
    **Moderator:** Matissa Sammons, CCHP, National Commission on Correctional Health Care

13. Collaborations in Correctional Health Care  
    **Moderator:** Michelle Staples-Horne, MD, MPH, Georgia Department of Juvenile Justice

14. Reducing Patient Trauma From Necessary Restraint  
    **Moderator:** Lee Rowden, BSC, St. Joseph’s Health Care

15. Going Grey Inside: A Discussion on Dealing With Aging Inmates  
    **Moderator:** Kori Novak Tennyson, PhD, Mellivor Group

16. Is Our Jail Ready for the Bieb’s Move to Atlanta? Public Health Interventions in Jails  
    **Moderator:** TBD
EDUCATIONAL SESSIONS

MONDAY, APRIL 7
OPENING SESSION
8:00 am – 9:00 am

Latest Developments and Trends in Infectious Disease Addressing HIV, Viral Hepatitis, STDs and TB in Correctional Settings
ROOM CENTENNIAL I
Jonathan Mermin, MD, MPH
Inmates in correctional facilities in the United States are disproportionately affected by HIV, sexually transmitted diseases, tuberculosis and hepatitis B and C viruses compared to the general population. Correctional health services provide a strategic opportunity to identify infection in high-risk populations through screening and to provide treatment or referral as appropriate. This presentation will focus on these infections in correctional facilities and will highlight some current scientific advances in diagnosis and treatment.

Educational Objectives
• Review key features of the epidemiology of HIV, STDs, tuberculosis and viral hepatitis in the United States and in correctional facilities
• Describe the use of screening programs to identify infections in correctional settings
• Identify new advances in diagnosis and treatment of infections

MONDAY, APRIL 7
CONCURRENT SESSION 1
10:45 am – 11:45 am

101 Prior Gunshot Injuries: A Public Health Approach to Violence Prevention
ROOM HANOVER E
John May, MD, CCHP, Armor Correctional Health Services, Inc.
Firearm injuries are a leading cause of morbidity and mortality in the United States. Persons in jails and prison have disproportionately experiences of gun violence as victims, witnesses and perpetrators. Framing gun violence as a public health issue provides opportunities for intervention and prevention within the correctional health model. The circumstances, risk factors, consequences and opportunities for prevention will be described.

Educational Objectives
• Identify patterns of firearm injury, including mortality rates and risk factors
• Describe the extent of prior gunshot wounds among jail detainees
• Review principles of violence prevention

102 ECG Boot Camp: Critical Skills and Rhythm Interpretation
ROOM HANOVER F/G
Todd Wilcox, MD, MBA, CCHP-A, Salt Lake County Metro Jail
Basic ECG interpretation should be a core competency in correctional nursing practice. This lecture will begin with basic ECG interpretation skills, from reading rhythm strips accurately to learning how to obtain and read a 12-lead ECG in a systematic fashion. It will explore the common causes of ECG changes and what to do in case of an emergency. RNs will gain confidence in their interpretation skills and develop baseline knowledge about when ECG readings require immediate physician involvement.

Educational Objectives
• Describe a systematic method for quickly evaluating rate, voltage, waveforms and intervals in ECG tracings
• Explain how to identify normal and normal variant rhythms as well as abnormal rhythms in ECG tracings
• Describe a systematic way to evaluate 12-lead ECG readings and determine abnormal intervals and rhythms

103 Current and Future Approaches to Schizophrenia
ROOM HANOVER C
Andrew Angelino, MD, Johns Hopkins University School of Medicine
Schizophrenia is a disease of the brain with symptoms that overlap several different domains of mental life. While many practitioners are familiar with outward symptoms of schizophrenia, patients suffer from additional deficits that can impair social and occupational aspects of life. This lecture will explore the symptom domains in schizophrenia and discuss current and future treatment options for successful rehabilitation of patients, including reintegration strategies for inmates leaving correctional facilities.

Educational Objectives
• Describe symptom clusters in patients with schizophrenia
• Outline current treatment strategies for patients with schizophrenia
• Demonstrate an understanding of future directions in schizophrenia treatment and the types of symptoms targeted
104 Changes to HIPAA: The Affordable Care Act
ROOM HANOVER A/B
Deana Johnson, JD, MHM Services, Inc.
With the implementation of health care reform, HIPAA will apply to even more correctional programs. After a historic review of the law’s application to corrections, this presentation will analyze the types of activities that subject a correctional facility to regulation under HIPAA and will specify important exemptions. It also will provide examples of how to properly respond to requests for HIPAA-protected patient information, based on the regulations themselves and legal opinions interpreting HIPAA over the years.

Educational Objectives
• Describe the source of the confusion behind application of HIPAA to corrections
• Examine whether correctional work sites are subject to HIPAA’s regulations now and in the future
• List the HIPAA-specific exemptions that apply to corrections

105 Oral Health in Corrections: Beyond Teeth
ROOM HANOVER D
Mark Szarejko, DDS, CCHP, Hillsborough County Sheriff’s Office
Oral health is more than just brushing and flossing. Systemic diseases and medications prescribed for their treatment can directly and indirectly affect oral health and the ability to provide dental treatment. This is a special concern for the aging demographics of the correctional population. This presentation will review the most common chronic illnesses seen in the correctional population and discuss their impact on oral health and dental treatment modifications that may be necessary.

Educational Objectives
• Name the most common chronic illnesses that afflict the correctional population
• List some of the most common oral health problems associated with xerostomia (dry mouth)
• Explain how oral health is a vital component of systemic health

106 Common Respiratory Problems in the Elderly
ROOM HANOVER E
Aleksander Shalshin, MD, CCHP, NYC Correctional Health Services
The aging of the prison population highlights the importance of geriatric care in the correctional health care setting. Common respiratory problems seen in older adults include chronic obstructive pulmonary disease, lung cancer, asthma, pneumonia, bronchitis, tuberculosis, pulmonary hypertension and interstitial lung disease. This talk will review recent recommendations for treatment and management of respiratory problems in the elderly to help the practitioner make the best choices in care of these complicated patients.

Educational Objectives
• Review historical differences between “organic” and “functional” psychiatric and medical conditions
• List examples of acute and chronic medical conditions that may be misdiagnosed as psychiatric symptoms/disorders or behavioral disturbances
• Describe strategies for the timely identification and management of these medical conditions in correctional settings to reduce morbidity and mortality
109 Juvenile Offenders: Bridging the Gap Between Incarceration and Reentry
ROOM HANOVER A/B
Barbara Holstein, MSN, FNP, University of Utah
Continuity in health care is critical for juvenile offenders. This talk will examine standards from NCCHC and the American Academy of Pediatrics and will present strategies for bridging health care from incarceration to release, including promotion of information comprehension, treatment compliance, techniques for effective communication, increased Medicaid enrollment, discharge planning and development/evaluation of a juvenile medical home.

Educational Objectives
• Review common health problems among juvenile offenders
• Describe measures to promote comprehension and compliance by juveniles related to their health care
• Identify strategies to assure continued health care for juvenile offenders upon community reentry

110 Preparing for Your Deposition: The Ins and Outs
ROOM HANOVER D
Robert Vogt, JD, CCHP, Weldon-Linne & Vogt
Every medical professional working in corrections may be required to attend a deposition and be subjected to an attorney’s interrogation. Depositions are an integral part of litigation and can be challenging, intimidating and stressful. However, proper preparation can help turn an otherwise stressful event into a reassuring exercise. This presentation will educate medical professionals on how to employ different methods, strategies and ideas to help them conquer a deposition.

Educational Objectives
• Review what a deposition is, how it is taken and the important role that it plays in the civil litigation process
• Describe various forces at work in connection with a deposition
• Identify tactics for successfully completing a deposition

111 An Integrated Behavioral Health and Pharmacological Treatment Approach to Inmates on Interferon
ROOM HANOVER E
Mark Fleming, PhD, CCHP-MH; Peter Lee, PharmD, CCHP; Chuck Jones, DrPH, CCHP
Neuropsychiatric side effects are common with interferon-based therapy for chronic hepatitis C and their prompt recognition and management is essential to effective patient care. A variety of behavioral health symptoms can occur including depression, anxiety, hypomania or mania, fatigue and cognitive dysfunction. An integrated approach to treatment both psychologically and pharmacologically is clinically indicated. The presentation also will review the recent literature on appropriate psychotropic medications to use with this population.

Educational Objectives
• Review potential behavioral health side effects of interferon-based therapy
• Identify appropriate psychotropic medications to use when symptoms arise with patients on interferon
• Describe treatment planning for patients on interferon therapy

112 I Wish I Had an X-Ray: Abdominal Assessment
ROOM HANOVER F/G
Susan Laffan, RN, CCHP-RN, CCHP-A, Specialized Medical Consultants; Margaret Collatt, BSN, RN, CCHP-RN, Oregon Department of Corrections; Deborah Franzoso, LPN, Specialized Medical Consultants
The abdomen is a cavern of organs that can be injured or become struck by illness at any time. Some conditions may be life-threatening, so a comprehensive nursing assessment may be the key to good patient outcomes. This session will discuss the abdominal organs and their functions, conditions that affect these organs (including pregnancy complications, traumatic organ injuries and gastrointestinal and genitourinary issues) and the proper assessment of the abdomen.

Educational Objectives
• Describe abdominal cavity organs and their functions
• Demonstrate proper assessment of the abdomen
• Review medical conditions associated with the abdomen

113 Mental Illness in Segregation: How to Bulletproof Your Program Against Litigation
ROOM HANOVER C
Dean Aufderheide, PhD, Florida Department of Corrections
Security vs. sanity. Extended control vs. solitary confinement. The mentally ill in administrative segregation has emerged as a hot-button topic and contentious litigation. With mentally ill inmates going into administrative segregation at up to three times the rate of those without mental illness, the courts recognize that inmates with serious mental illness are the most vulnerable to suffer psychological harm from solitary confinement. Prison officials and mental health staff face enormous challenges in coordinating security and care requirements, and are seeking alternatives to administrative segregation. Join in this “lessons learned” seminar about the critical mental health issues facing correctional health and mental health systems. Using case studies and video clips, proven strategies will be examined in the context of developing programming that is ethical, effective and legally defensible, as well as diversion programs.

Educational Objectives
• Summarize the key legal and mental issues regarding mental health programming in administrative segregation
• Identify the key components of mental health services delivery system in segregation settings
• Explore opportunities for reducing the disproportionate representation of the mentally ill in restricted housing
114 Guidelines for Treating ADHD in Adolescents
ROOM HANOVER D
Ronald Koon, PhD, Georgia Department of Juvenile Justice; Joseph Penn, MD, CCHP, University of Texas Medical Branch; Judith Robbins, JD, LCSW, CCHP-A, Yale University; Ohiana Torrealday, PhD, CCHP-MH, University of Texas Medical Branch
ADHD is one of the most prevalent mental health concerns in the community and in juvenile detention facilities. ADHD can present in a variety of manners and can be difficult to accurately diagnose, manage and achieve treatment compliance in secure settings. The goal of this panel discussion is to review the nature of ADHD, describe assessment strategies and empirically supported interventions to manage ADHD, and highlight unique challenges faced in corrections.

Educational Objectives
• Delineate symptoms of ADHD and how it may present in juvenile detention centers
• Review NCCHC’s new guideline on management of adolescent ADHD
• Identify the unique challenges and controversies in managing ADHD in correctional settings

115 Correctional Health Care Accreditation: The Benefits to Your Program
ROOM HANOVER A/B
Tracey Titus, RN, CCHP, National Commission on Correctional Health Care
Limited resources, grievances, litigation and providing the three basic rights can be a challenge in correctional health care. A well-managed, organized health care system enables administrators and staff to minimize these challenges. NCCHC’s Standards for Health Services are recognized by the medical profession and courts as the benchmark for establishing and measuring a correctional health services system. NCCHC is the leader in guiding the nation’s jails, prisons and juvenile facilities toward continual improvement in health care delivery. Attendees will gain a better understanding of the importance and benefits of accreditation.

Educational Objectives
• Review the legal context of accreditation
• List at least three reasons why accreditation is important
• Describe the use of the Standards for Health Services to prepare for accreditation

116 Back and Neck Pain: Causes, Diagnosis and Treatment
ROOM HANOVER E
Winifred Tate, ARNP, Duval Pre-Trial Detention Facility
Many inmate-patients present with complaints of back and neck pain. This talk will review neuroanatomy, back and neck pain risk factors and prevention, with demonstration of a focused history and physical exam and discussion of the most common diagnoses and conditions. Additional topics include the need for referral treatment guidelines using the latest research and evidence-based practices, cost control, risk management and malingering.

Educational Objectives
• Identify causes of back and neck pain
• Review common correctional health care issues concerning back and neck pain
• Describe care for the patient with back and neck pain

117 CCHP-MH: Specialty Certification for Correctional Mental Health Professionals
ROOM HANOVER C
Sharen Barboza, PhD, CCHP-MH, MHM Services, Inc.; Mark Fleming, PhD, CCHP-MH, Corizon - Brentwood Regional; Matissa Sammons, CCHP, National Commission on Correctional Health Care
Correctional mental health professionals must provide effective, efficient care to a high need, high acuity population while navigating strict security regulations, crowded facilities and myriad legal and public health considerations unique to this specialty. To meet these challenges, continual professional growth is essential. Specialty certification provides formal recognition for practitioners who have engaged in ongoing, focused and targeted professional development. Specialty certification in correctional mental health is a validation of your dedication to continuing competence and quality service delivery.

Educational Objectives
• Describe the eligibility criteria for CCHP-MH certification
• Review an application for mental health certification that meets the program requirements
• Identify the purpose and content outline of the CCHP-MH exam
118 Nurse Recruiting and Staffing for Better Patient Outcomes
ROOM HANOVER F/G
Mary Muse, MS, RN, CCHP-RN, CCHP-A
Correctional nurse leaders must accurately measure and assign staffing for safe and effective patient care. However, the nursing literature offers little about staffing in correctional settings. Many prisons and jails arbitrarily determine a number of staff, failing to account for acuity and complexity of care, mental health and special needs, patient security levels, facility layout, etc. This talk will address the parameters and indicators for nurse staffing, challenges in staffing, opportunities for recruitment and retention, and maintaining a healthy work environment.

Educational Objectives
• Examine factors important in determining safe and appropriate staffing in the correctional setting
• Review common terminology for budgeting and position control
• Identify key aspects of recruitment and hiring that are essential for hiring the right person

119 Outcome Studies: Improving Our Population’s Health
ROOM HANOVER A/B
Dawn Ducote, LCSW, CCHP, Correct Care Solutions
Outcome studies have long been misunderstood in the realm of accreditation and are often confused with process studies. However, outcome studies are essential to improve the population’s health. This presentation will discuss the importance of outcome studies, their usefulness in the clinical environment, how to identify site issues that would benefit from an outcome study and how to design an effective study. Experiential exercises and audience involvement will be used throughout the presentation.

Educational Objectives
• Differentiate between a process study and an outcome study
• Explain how to develop outcome measures associated with site-specific problems
• State the importance of outcome studies to the improvement of the patient population’s health

120 HIV Care: New Federal Guidelines
ROOM HANOVER D
Kathleen Irwin, MD, MPH, National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention; Gema Dumitru, MD, MPH, National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention; Amrita Tailor, MPH, National Center for HIV/AIDS, Viral Hepatitis, STD, and TB Prevention
The federal government has updated its guidelines about use of antiretroviral medications for postexposure prophylaxis after exposure to body fluids that may contain HIV. These new guidelines recommend several strategies endorsed by the National HIV/AIDS Strategy to prevent HIV transmission, reduce HIV-related health disparities, lower health care costs and protect the health of correctional employees. This talk will describe two guidelines that merit consideration in correctional settings.

Educational Objectives
• Review the risk of inadvertent and unexpected HIV exposure in correctional settings
• Describe the new and updated federal recommendations about postexposure and preexposure prophylaxis with antiretroviral medications to prevent HIV infection
• Identify one practical step to integrate new recommendations into correctional health care practice

121 Ebony and Ivory: An Integrated Model for Medical and Behavioral Health
ROOM HANOVER E
Donald Kern, MD, MPH, CCHP, University of Alabama at Birmingham; W. Diane Wood, MEd, LPC, CCHP-MH
Persons with a serious mental illness often develop serious chronic physical illnesses as a result of common side effects of psychotropic medications and poor lifestyle choices. This problem may be addressed at both the patient level and the system level. This presentation will discuss the development of an integrated care model for the delivery of comprehensive, proactive health care services for persons with both serious medical and behavioral illness in a correctional setting.

Educational Objectives
• Review risk factors for shortened life expectancy for persons with a serious mental illness
• Describe interventions with a patient-centered focus to address this problem
• Describe interventions at a system level to address this problem

122 Work Environments That Support Professional Nursing Practice
ROOM HANOVER F/G
Becky Pinney, MSN, RN, CCHP-RN, Corizon - Brentwood Regional; Patricia Blair, JD, PhD, CCHP, The Blair Firm; Catherine Knox, MN, RN, CCHP-RN, Catherine Knox LLC
Nurses are the backbone of correctional health care. This session presents a model to understand how work environments are structured to support professional nursing practice. Role and responsibilities of the nurse leader include knowledge of standards of practice and ethical codes, interpretation and application of state rules and regulation regarding nursing practice, and development of institutional policies and procedures. Strategies to enhance the work environment to support nursing practice will be identified.

Educational Objectives
• Identify one factor in the work environment that supports professional nursing practice
• List the responsibilities of the nurse leader to ensure the work environment supports professional practice
• Describe a strategy used by nurse leaders to enhance professional nursing practice in the correctional environment

123 A Diverse Population: Rights of the Transgendered Inmate
ROOM HANOVER C
Jessica Young JD, Advanced Correctional Healthcare
To protect the facility and its staff members from successful litigation while at the same time providing adequate medical care and housing to transgendered inmates, it is necessary to understand the transgendered population. This lecture will identify the correct terminology to use when dealing with transgendered inmates regarding their safety and health care. It will explain housing and classification issues, treatment options and the importance of a zero-tolerance policy regarding harassment.

Educational Objectives
• Define “transgendered” and related terminology
• Review the facility’s responsibility concerning the health and safety of transgendered inmates
• Describe a multidisciplinary approach to the safe incarceration of transgendered inmates

124 Implementing STI Screening in Juvenile Justice Settings
ROOM HANOVER D
Jennifer Clifton, DNP, FNP, University of Utah; Aimee McLean, RN, CCHP, University of Utah; Erin Fratto, MS, CCHP, Utah Health Information Network
On July 1, 2012, the University of Utah College of Nursing and the Utah Department of Health began screening all incarcerated youth in their contracted juvenile justice facilities for chlamydia and gonorrhea. The purpose of this project, which was funded by CDC, was to establish baseline data on sexual risk behaviors and positivity rates of CT/GC among incarcerated youth. This presentation will describe the results of this study, which used a cost-effective, streamlined model of screening.

Educational Objectives
• Describe a model for integrating CT/GC testing into routine nursing assessments in juvenile correctional settings
• Translate risk-behavior data and CT/GC positivity rates into medical care policies and procedures in juvenile correctional settings
• Discuss the collaborative relationships with public health to accomplish CT/GC testing and treatment goals in juvenile correctional settings

125 Clinical Skill Assessor Training Program: Best Practices From the Bureau of Prisons
ROOM HANOVER A/B
Robin Hunter Buskey, PA-C, CCHP; Christine Fallon, MSN, NP
The Federal Bureau of Prisons conducted a clinical skills assessor training program to meet the Joint Commission accreditation requirement. Clinical skills assessment/competency is required for initial and ongoing credentialing. This first-of-its-kind program for midlevel providers and nurses in the BOP prepared assessors to perform periodic evaluation, monitoring and remediation of staff and improve the quality of health care provided to inmates. The program also ensures consistency throughout the agency for evaluation of clinical skills proficiency.

Educational Objectives
• State the rationale for a clinical skills assessment training program
• Outline the preparation process for a national clinical skills assessor training program
• Describe the pros and cons of awarding CME credits for a clinical skills assessor training program

TUESDAY, APRIL 8
CONCURRENT SESSION 6
10:00 am — 11:00 am

126 Managing Therapeutic Anticoagulation: A Case Study Approach
ROOM HANOVER E
Clarence Cryer, Jr., MSPH, CCHP, California Substance Abuse and Treatment Facility and State Prison at Corcoran
Through a well-integrated, interdisciplinary medication management system, in 2013 the California Substance Abuse and Treatment Facility achieved greater than a 25% increase in the number of patients with normal PT/INR results, leading to more than 90% of long-term patients (> 1 year) maintaining appropriate clotting times. This high performance rate was achieved despite the facility’s overwhelming size, complexity and population acuity. The use of evidence-based guidelines coupled with a team approach led to improved patient health.

Educational Objectives
• Review strategies for management of patients
• Identify methods for tracking improvements in medication management
• Discuss processes and measures to document outcomes

127 The Nurse’s Role in Managing Chronic Care
HANOVER F/G
Lori Roscoe, MPA, PhD, CCHP-RN, Consultant
The management of chronic disease in corrections is a multidisciplinary team endeavor whose mainstay is nursing. The identification of patients, the coordination of care, the assessment of condition exacerbations and patient education are key nursing functions. This session will discuss the role of the nurse in chronic disease management, including the skills necessary for competence and the challenges to performance of these roles.

Educational Objectives
• Describe four major correctional nursing roles that contribute to the chronic disease management program
• Explain four nursing skills necessary for competence as a chronic care nurse
• List four challenges to providing chronic disease management in the correctional environment
128 Just the Facts: Appropriate Documentation
ROOM HANOVER A/B
Jessica Young JD, Advanced Correctional Healthcare; Susan Laffan, RN, CCHP-RN, CCHP-A, Specialized Medical Consultants
Is your documentation an asset or a liability? When an adverse event occurs, attempts to document your defense may actually backfire on you. Learn how to make your documentation an asset in litigation by following the 3 C’s of charting. Discover what inappropriate content may be hiding in your medical records files, and identify strategies to ensure your documentation accurately reflects the medical care provided.

Educational Objectives
• Explain the 3 C’s of medical charting
• Discuss inappropriate content in medical charts
• Identify strategies for making your documentation an asset in litigation

129 Music Therapy: Literature Review and Practical Implementation
ROOM HANOVER D
Alexandra Pajak, MSW, CCHP, Corizon – Brentwood Regional
Music therapy has emerged as a research-supported and cost-effective intervention for mentally ill patients in psychiatric settings. Research indicates that music therapy in correctional settings can aid in symptom management, decrease agitated behavior and improve self-esteem of mentally ill inmates. The presentation will review the current research in the topic of music therapy in correctional settings and implementation techniques.

Educational Objectives
• Summarize the benefits of active and receptive music therapy in correctional settings related to mental health and behavior management
• Describe the ways in which music therapy can assist in symptom reduction and management in individuals with schizophrenia, bipolar disorder, depression and dementia
• Review program design and implementation strategies to effectively and cost-effectively use music therapy with mentally ill inmates

130 EHR Implementation in a Large County Jail
ROOM HANOVER C
Katie Wingate, MSN, RN, CCHP, Maricopa County Correctional Health Services; Jeffrey Alvarez, MD, CCHP, Maricopa County Correctional Health Services; Dawn Noggle, PhD, CCHP, Maricopa County Correctional Health Services; Meggie Washington, MBA, CCHP, Maricopa County Correctional Health Services
A multidisciplinary team that was involved in the process of implementing an electronic health record in a county jail will discuss its benefits as well as the potential barriers to implementation. Topics include how to avoid common pitfalls during EHR implementation and how to identify clinical resources needed during the transition. Lastly, the role of education will be discussed for each stage of implementation.

Educational Objectives
• Describe five potential benefits of an EHR in a correctional environment
• Summarize at least four recommendations for successful implementation of EHR
• Review the vendor selection process from a clinical perspective

EDUCATIONAL LUNCHEON
12:00 – 1:15 PM
Perspectives on Hepatitis C Infection and Depression
ROOM GRAND HALL WEST
Andrew Angelino, MD, Johns Hopkins University School of Medicine
Chronic hepatitis C infection affects 12% to 35% of inmates nationally. Practitioners providing treatment in corrections need up-to-date information about treatment options and patient safety. This enlightening lecture will share information on the latest recommended treatment regimens as well as the psychiatric complications that make treatment more challenging for many patients. Dr. Angelino’s engaging style will help attendees understand the assessments and treatments for psychiatric complications using graphic presentation and patient examples.

Educational Objectives
• Identify the risks and symptoms of depression in patients being treated for hepatitis C
• Outline a treatment algorithm for depression in patients receiving therapy for hepatitis C
• Describe the interactions of personality and substance use disorders with treatment for hepatitis C

Made possible through an educational grant from Gilead Sciences, Inc.

TUESDAY, APRIL 8
CONCURRENT SESSION 7
1:30 pm — 3:00 pm
131 Handheld Mobile Telemedicine: Connecting Remotely Housed Inmates to Health Care Staff
ROOM HANOVER E
Terry Fillman, MBA, RN, CCHP, San Bernardino County Sheriff’s Department; Greg Garland, San Bernardino County Sheriff’s Department; Dustin Morse, San Bernardino County Sheriff’s Department
When correctional systems have inmates housed temporarily at remote locations without full-time health care staff present, health care delivery can suffer, resulting in negative clinical outcomes and wasted resources for nonurgent health care issues. This presentation will describe inexpensive software applications for handheld mobile devices that have camera and audio features for face-to-face interaction with health care staff. Training for custody staff, cost savings, improved security and reduced liability will be discussed.
Educational Objectives
• Discuss how temporary inmate housing increases liability and the possibility of negative clinical outcomes
• Review mobile telemedicine options for correctional health care
• Examine how mobile telemedicine reduces liability and improves clinical outcomes

132 Cranial Nerves, Neurology and Neuro Exams: A Hands-On Approach
ROOM HANOVER F/G
Susan Laffan, RN, CCHP-RN, CCHP-A, Specialized Medical Consultants; Margaret Collatt, BSN, RN, CCHP-RN, CCHP-A, Oregon Department of Corrections; Deborah Franzoso, LPN, Specialized Medical Consultants
Designed as a hands-on skills refresher program for nurses, this session will review the cranial nerves and their functions, discuss the signs and symptoms of brain injuries and related potentially life-threatening events and, with audience participation, demonstrate how to perform a neurological examination, including use of exam equipment.

Educational Objectives
• Describe the 12 cranial nerves and their functions
• Review how to conduct a neurological examination
• Identify the signs and symptoms of brain injuries

133 Correlations Between PTSD and Criminogenic Behaviors in Veterans
ROOM HANOVER C
Mark Fleming, PhD, CCHP-MH, Corizon – Brentwood Regional
The number of former service members who are incarcerated is increasing. There is a direct correlation between posttraumatic stress disorder and criminogenic thinking and behaviors that result. This presentation will define PTSD, including the recent changes in the DSM-5 definition. It will examine PTSD prevalence in the incarcerated, the relationship between PTSD and the brain as well as traumatic brain injury, and research about PTSD in correctional officers. Treatment alternatives will be presented.

Educational Objectives
• Review the relationship between PTSD and the brain
• Describe the relationship between PTSD and criminogenic behaviors
• Identify treatment alternatives for incarcerated veterans with PTSD

134 Managing the Difficult Patient
ROOM HANOVER A/B
Steven Shelton, MD, CCHP-A, Oregon Department of Corrections; Michael Puerini, MD, CCHP-A, Oregon Department of Corrections
Every physician has had this experience: You look at the name of your next patient and your heart sinks. There is medical literature dealing with the “difficult” patient. Is the situation any different in correctional health? The presenters, experienced correctional physicians, will examine this question and discuss what constitutes a difficult patient in a correctional setting. Case presentations will illustrate management techniques we have found helpful.

Educational Objectives
• Identify characteristics of the difficult patient in the correctional setting
• Describe why certain patients are perceived as difficult
• Review techniques for managing the difficult patient

135 Sexual Development Disorders in Youths
ROOM HANOVER D
Robert Morris, MD, CCHP, UCLA Department of Pediatrics, CHC General Pediatrics
Development of sexual organs is a complex process that takes place during fetal life. Some disorders are obvious at birth but others are not diagnosed until puberty. The speaker will provide an overview of ambiguous genitalia with discussion of gonadal development and congenital adrenal hyperplasia. Other topics include evaluation of primary amenorrhea with illustrative cases, cases of delayed puberty and male abnormal puberty.

Educational Objectives
• Review the underlying reason for abnormal genital development
• Discuss abnormal sexual development and its effects
• Explain how to workup abnormal puberty progression

TUESDAY, APRIL 8
CONCURRENT SESSION 8
3:15 pm — 4:15 pm

136 Management of Chronic Pain
ROOM HANOVER E
Godwin Ugwueze, MD, California Correctional Health Care Services
This presentation will cover the evaluation of patients with chronic pain in a correctional setting and present a systematic approach to chronic pain management with an emphasis on comprehensive assessment and multidisciplinary and multimodality assessments and interventions. It also will describe the unique role of the pain management committee in a correctional setting. Finally, it will address practice standardization and the rational use of opiates in pain management.

Educational Objectives
• Review the history taking in patients with chronic pain
• Describe the physical examination of the musculoskeletal system in patients with chronic musculoskeletal pain
• Discuss the use of prescribing for patients with chronic pain
137 Treating Sexual Offending Behaviors
ROOM HANOVER F/G
Stacey Goldstein-Dwyer, MA, LMHC, Massachusetts School of Professional Psychology
This presentation aims to educate the treating community on sexual offending behaviors to improve treatment practices and efficacy. It will cover current research on how to best treat sexual offending behaviors, including treatment modalities and empirically identified approaches, along with peer-reviewed literature on the etiological and theoretical explanations to sexual offending. Statistical data on both sexual offenders and sexual victims will also be reviewed.

Educational Objectives
- Review the etiology and theory of sexual offending
- Demonstrate comprehension of sex offender treatment needs and targets
- Discuss the relevant research on sex offender treatment

138 Training Staff in Emergency Readiness and Response
ROOM HANOVER A/B
Juan Nunez Minaya, MD, CCHP, Armor Correctional Health Services, Inc.; Keisha Johnson, BSN, RN, CCHP, Armor Correctional Health Services, Inc.
This presentation will educate facility managers on the purpose and importance of training the staff in emergency readiness and response. Through use of visual aids and situational demonstration, it will discuss how effectively training the staff will minimize ligation risk to the organization while minimizing physical injury to the patient. It also will present methods for evaluating the response.

Educational Objectives
- Describe how to train and test staff in emergency readiness and response
- Explain the reduction of risk to the patient, the organization and the client
- Review compliance with the emergency training requirements of multiple accrediting bodies

139 CCHP Certification: The Mark of Professional Leadership, Competence and Expertise
ROOM HANOVER C
Matissa Sammons, CCHP, National Commission on Correctional Health Care; Steven Shelton, MD, CCHP-A, Oregon Department of Corrections; Margaret Collatt, BSN, RN, CCHP-RN, CCHP-A, Oregon Department of Corrections
The rewards of a career in correctional health care are many: experience with a wide variety of patients, playing an important role in public health and working with other dedicated professionals, to name a few. But correctional settings also present unique challenges: strict security regulations, crowded facilities, the myriad legal and public health considerations of providing care to incarcerated populations and more. Achieving professional certification is the surest way to prove that you have the tools to meet these challenges.

Educational Objectives
- Outline the eligibility criteria for CCHP, CCHP-Advanced and CCHP-RN certification
- Review the application for certification that meets the program requirements
- Describe the purpose and content outline of the CCHP, CCHP-A and CCHP-RN exams

140 Perspectives on Opioid and Substance Use Disorders
ROOM HANOVER D
Andrew Angelino, MD, Johns Hopkins University School of Medicine
Patients with opioid and substance use disorders often struggle with relapse and disjointed treatment. Many times, failures occur due to a lack of attention to common psychiatric comorbidities. With the new age of integrated health care rising, providers are being asked to better coordinate psychiatric and substance use assessment and care. This presentation will describe common psychiatric comorbidities in patients with opioid and substance use disorders and the roles they play in the presentation and treatment.

Educational Objectives
- Identify types of depressive syndromes that are frequently comorbid with substance use disorders
- Explain the role of temperament in substance use disorder and its treatment
- Describe integrated treatment for comorbid substance use and mental disorders
141 Recovering Millions in Overpayments Through Health Care Claim Audits
ROOM HANOVER F/G
Bryan Childress, Emdeon
This presentation will explain how proven audit practices can be used to identify and recover overpayments caused by inaccurate contract repricing, improper coding and misapplied reimbursement methods. A case study will be used to illustrate how the combination of expert audit and coding staff, supported by extensive pharmacy and clinical expertise, helped California Correctional Health Care Services to analyze and recover more than $20 million over a 3.5 year period.

Educational Objectives
• Review how the recovery audit process enabled the California prison system to recover significant dollars on previously paid claims
• Outline the steps involved in a comprehensive postpayment recovery audit program
• Describe how to implement an effective payment integrity program to identify cost savings opportunities

142 Tips, Tricks and Troubleshooting: Common Pitfalls in Interpreting NCCHC Standards
ROOM HANOVER A/B
Tracey Titus, RN, CCHP, National Commission on Correctional Health Care
Understanding NCCHC’s Standards for Health Services is vital to providing an effective system that meets constitutional requirements. However, despite efforts to develop correctional health care standards that are easy to understand, questions may still arise when trying to comply. Whether you are a novice in correctional health care or have years of experience, this session will give you an inside look at standards that are commonly misinterpreted and tips for avoiding the pitfalls associated with each.

Educational Objectives
• Describe the “anatomy” of an NCCHC standard
• List at least three standards whose compliance indicators are often misinterpreted
• Identify ways to avoid common pitfalls and available resources for information related to the standards

143 Working With Youths Who Engage in Suicidal and Nonsuicidal Self-Injury
ROOM HANOVER C
Ron Koon, PhD, Georgia Department of Juvenile Justice; Christine Doyle, PhD, Georgia Department of Juvenile Justice
The Georgia Department of Juvenile Justice transformed its approach to assessment and treatment of youth who engage in suicidal and nonsuicidal self-harm. This approach was developed following a review of gaps in DJJ clinical procedures, theoretical literature and research on adolescent self-harm. This presentation will outline the process and rationale for the shift from a traditional clinical approach based on the medical model to a collaborative approach based on current psychological research and theory. New tools and procedures for functional analysis of self-harm behavior will be demonstrated.

Educational Objectives
• Examine the basic elements of a collaborative intervention model for incarcerated youth who self-harm
• Describe how to conduct a functional assessment of self-harm
• List effective strategies for facilitating organizational change in clinical practice with youth who engage in self-harm

144 The Nuts and Bolts of Diabetes Management
ROOM HANOVER E
Karla Dunbar, MD, DeKalb County Jail
The American Diabetes Association has specific guidelines for diabetes that are updated yearly. Practicing medicine in a correctional institution makes meeting these guidelines tricky, but it is obtainable. This lecture will address the management of diabetes as it pertains to the correctional setting, with discussion of the different components of management and the things that can be done to ensure that the standards of care are being met.

Educational Objectives
• Review the American Diabetes Association’s national standards of medical care for diabetic patients
• Discuss ways to meet the ADA’s standards of diabetes care given the obstacles present in a correctional facility
• Identify differences in diabetes care provided in correctional facilities with care for patients treated in the community
### Exhibit Hall Opening Reception

**Sunday, 5:00 pm – 6:30 pm**

The opening of the exhibit hall is the perfect time to catch up with old friends and make new ones. It’s also your first chance to view the wealth of health care products and services on display. Enjoy appetizers while strolling the hall and chatting with representatives of exhibiting companies.

*Sponsored by MHM Correctional Services and Centurion, LLC*

### First-Time Attendee Orientation

**Sunday, 6:30 pm – 7:00 pm**

Will this be your first time joining us for a NCCHC conference? NCCHC staff members will give you tips on how to navigate the conference like a pro.
Visit booth 212

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Set aside plenty of time to visit the exhibit hall and meet with knowledgeable representatives from 60+ companies and organizations showcasing state-of-the-art products and services and career opportunities. The exhibition will be held in Grand Hall East.

**Exhibit Schedule**

- **Sunday, April 6**
  - 5:00 pm – 6:30 pm Exhibit Hall Reception

- **Monday, April 7**
  - 9:00 am – 1:00 pm Exhibit Hall Open
  - 9:15 am – 10:30 am Exhibit Hall Break

- **Tuesday, April 8**
  - 9:00 am – 12:00 pm Exhibit Hall Open
  - 9:15 am – 9:45 am Exhibit Hall Break
  - 11:00 am – 12:00 pm Exhibit Hall Break and Raffle

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Bristol-Myers Squibb welcomes you to Atlanta. We invite you to visit our exhibit and learn of the products and services Bristol-Myers Squibb has to offer your specialty.

**Calmoseptine, Inc.**

Booth #312

16602 Burke Lane
Huntington Beach, CA 92647
714-840-3405
www.calmoseptine.com

Calmoseptine Ointment is a multi-purpose moisture barrier that protects and helps heal skin irritations. Calmoseptine temporarily relieves discomfort and itching. Free samples at our booth!

**Centurion, LLC**

Booth #302

1447 Peachtree Street, Suite 500
Atlanta, GA 30309
800-416-3649
www.centurionmanagedcare.com

Centurion, LLC, is a partnership between MHM Services, Inc., a national leader in providing health care services to correctional systems, and Centene Corp. a Fortune 500 company with over 25 years of experience in managed care systems.

**Certified Correctional Health Professional Program**

Booth #605

1145 W Diversey Parkway
Chicago, IL 60614
773-880-1460
www.nccchc.org/cchp

The CCHP program is the mark of leadership, competence and expertise, certifying more than 3,000 correctional health professionals. It is the premier national certification dedicated to recognizing the special skills and knowledge necessary to provide care in the complex world of corrections. Specialty and advanced certifications take your knowledge and professionalism to the next level.

**Clinical Solutions Pharmacy**

Booth #511

P.O. Box 110725
Nashville, TN 37210
615-495-5512
www.clinicalsolutionspharmacy.com

Clinical Solutions is an innovative pharmaceutical dispensing and project management company exclusively serving correctional facilities — more than 200 across the U.S.
CoCENTRIX Booth #213
540 N. Tamiami Trail
Sarasota, FL 34236
941-306-4951
cocentrix.com
CoCENTRIX develops products and solutions that help state governments, local governments, agencies and care providers, connect, collaborate and coordinate. We deliver the most comprehensive electronic health record and care coordination solutions for health and human services. Organizations in 40 states utilize our products to improve outcomes, enhance efficiencies, provide transparency and maximize revenue.

Contract Pharmacy Services, Inc. Booth #205
125 Titus Avenue
Warrington, PA 18976
800-555-8062
www.contractrx.com
Contract Pharmacy Services specializes in providing total pharmaceutical care to correctional facilities nationwide. CPS is owned and operated by Wayne Shafer, RPh, and Jean A. Shafer, with 26 years of correctional pharmacy business. CPS has extensive experience in providing cost-effective pharmacy services. We offer our customers state-of-the-art technology providing proven systems of medication management and accountability.

CorEMR Booth #317
1173 South 800 East
Orem, UT 84097
801-225-0317
www.coremr.com
The innovative leader in correctional electronic health records, CorEMR is ready to put our software and our people to work for you. With over 10 years’ experience and more than 100 facilities, we look forward to meeting you, showing you our product and letting you see for yourself the unmatched power of CorEMR.

Corizon Booth #402
105 Westpark Drive, Suite 200
Brentwood, TN 37027
615-373-3100
www.corizonhealth.com
As the proven correctional health care leader, Corizon provides affordable, quality care to client partners. Through the work of our dedicated employees, we consistently exceed client expectations.

Correct Care Solutions Booth #210
1283 Murfreesboro Road, Suite 500
Nashville, TN 37217
800-592-2974
www.correctcaresolutions.com
Correct Care Solutions (CCS) is the nation’s premier correctional health care management company. We partner with 108 select clients to care for 100,000 patients in 29 states. Be a part of the solution!

Correct Rx Pharmacy Services, Inc. Booth #412
803 A Barkwood Court
Linthicum, MD 21090
800-636-0501
www.correctrxpharmacy.com
Institutional pharmacy should be more than filling prescriptions. Correct Rx takes in the big picture of medical outcomes and total health care costs, and looks for the best, most cost-effective treatment. Our commitment to clinical pharmacy is what separates us from the field. Clinical pharmacy brings better medical results and lower health care costs. We can prove it.

CorrectCare – Integrated Health Booth #510
366 S. Broadway
Lexington, KY 40508
877-292-7999
www.correctcare.com
CCIH is an experienced cost containment partner, providing correctional specific TPA services; reducing inmate medical bills through claim adjudication and repricing, utilization management and provider networks.

Diamond Pharmacy Services & Medical Supply Booth #405
645 Kolter Drive
Indiana, PA 15701
800-882-6337
www.diamondpharmacy.com
Patient-specific pharmaceuticals.

Gilead Sciences, Inc. Booth #500
333 Lakeside Drive
Foster City, CA 94404
800-GILEAD5
www.gilead.com
Gilead Sciences is a biopharmaceutical company that discovers, develops and commercializes innovative therapeutics in areas of unmet medical need. Headquartered in Foster City, California, Gilead has operations in North America, Europe and Asia Pacific.

When you choose Corizon as your partner, you will work hand-in-hand with a skilled team that has the proven ability to face the unique challenges of correctional healthcare.

With nearly 35 years of innovation expertise in both jail and prison environments, we are prepared to partner with you in customizing a healthcare plan to fit the needs of your organization.

There is a reason we are the industry leader.

www.corizonhealth.com
Global Diagnostic Services, Inc.  
Booth #310
2504 Beech Tree Court  
Conyers, GA 30013  
770-602-0502  
www.globaldiagnostic.net
GDS is one of the largest providers of mobile on-site ultrasound and x-ray services in the Southeast. Studies are digitally transmitted, reports are faxed within 48 hours (significant abnormalities are addressed immediately). Our Staffing Division’s specialty: placing RNs and LPNs.

GOJO Industries  
Booth #609
One GOJO Plaza, Suite 500  
Akron, OH 44311  
800-321-9647  
www.gojo.com
GOJO Industries, Inc. is the leading global producer of skin health and hygiene solutions. Our broad portfolio includes hand cleaning, handwashing, hand sanitizing and skin care formulas under the GOJO®, PURELL® and PROVON® brand names.

Grifols USA, LLC.  
Booth #201
2410 Lillyvale Ave.  
Los Angeles, CA 90032  
323-225-2221  
www.grifols.com
Grifols is a global health care company whose mission is to improve the health and well-being of people around the world. We have three primary divisions – Bioscience, Diagnostic and Hospital – that develop, produce and market our innovative products and services to medical professionals in more than 100 countries.

InMedRx  
Booth #202
PO Box 1101  
Williamston, NC 27892  
888-896-1283  
www.InMedRx.com
Our mission is to service correctional institutions by providing a convenient and cost-effective way to manage all their back-up pharmacy expenses.

JPE Healthcare Staffing  
Booth #517
5665 Atlanta Hwy, Suite 103-102  
Alpharetta, GA 30004  
800-980-6511  
www.jpehealth.com
Specializing in locum tenens and permanent placement, JPE provides complete medical staffing solutions. Years of continuous physician satisfaction evaluation and feedback speaks well for the quality of our services. We also staff nurse practitioners and physician assistants.

KaZee Inc.  
Booth #516
950 East Paces Ferry Road NE, Suite 1810  
Atlanta, GA 30326  
678-221-9001  
www.kazee.us
KaZee (formerly Business Computer Applications (BCA) Inc.) is a leading provider of health information technology and EMR systems for correctional health care. KaZee’s products help control the cost of providing quality health care. Founded January 1, 2014, KaZee begins where BCA left off, providing 10+ years of business software solutions for health care to state and local facilities.

LabCorp  
Booth #401
531 S. Spring Street  
Burlington, NC 27215  
888-522-2677  
www.labcorp.com
LabCorp provides leading-edge diagnostic tests and services through a national network of primary clinical laboratories and its specialty testing group. With scientific expertise in esoteric testing, genomics, clinical and anatomic pathology, and a commitment to comprehensive and high quality laboratory services, LabCorp delivers timely, accurate results for improved patient care.
It’s Yours with Maxor!

ORDERING
Receives prescribed orders in four ways

WEB-BASED PHARMACY SERVICES
Provides the end user with the ability to enter and view orders, patient profiles and more

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Is a licensed wholesaler and has the ability to provide medication in unit doses, bulk deliveries or bottle packaging

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Our clinical staff closely tracks the approval of FDA-approved generic equivalents

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Provides toll free phone and fax numbers for ordering medications

STARTER STOCK & EMERGENCY STOCK
Establishes, maintains, supply’s and monitors emergency stock system or “stat boxes”

24-HOUR CONSULTATION
Provides consulting pharmacists 24/7

ELECTRONIC RECEIVING
Provides faster more accurate receiving procedures

ELECTRONIC MARS
Eliminates paper

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LocumTenens.com  
Booth #316  
2655 Northwinds Parkway  
Alpharetta, GA 30009  
800-562-8663  
www.LocumTenens.com  
LocumTenens.com is a full-service staffing firm serving physicians, CRNAs, NPs and PAs searching for locum tenens and permanent job opportunities, and health care facilities looking to solve employment shortages.

Marquis Software  
Booth #513  
1611 Jaydell Circle  
Tallahassee, FL 32308  
850-877-8864 ext 123  
www.Marquisware.com  
Marquis Software is the market leader in offender management software and has extensive experience designing and implementing health services applications in a corrections setting.

Maxor Correctional Pharmacy Services  
Booth #301  
416 Mary Lindsay Polk Drive, Suite 515  
Franklin, TN 37067  
800-833-2510  
www.maxorcorrectional.com  
Maxor is a premier provider of high-quality, cost-effective pharmaceutical services to the correctional industry. Clients achieve the highest standards of patient care while managing costs of pharmacy services.  
*See our ad on page 37.*

Medical Doctor Associates  
Booth #413  
4775 Peachtree Industrial Blvd Suite 300  
Berkeley Lake, GA 30092  
800-780-3500  
www.mdainc.com  
Specializing in physician and allied health locum tenens, temp staffing and permanent placement, Medical Doctor Associates is one of the nation’s largest and most trusted medical staffing companies.

Merck & Co.  
Booth #504  
One Merck Drive  
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908-423-5000  
www.merck.com  
Today’s Merck is working to help the world be well. Through our medicines, vaccines, biologic therapies and consumer and animal products, we work with customers and operate in more than 140 countries to deliver innovative health solutions. Merck. Be Well.

MHM Correctional Services, Inc.  
Booth #300  
1593 Spring Hill Rd, Suite 600  
Vienna, VA 22182  
703-749-4600  
www.mhm-services.com  
MHM Correctional Services, Inc. is a national leading provider of mental health and specialty health care services to correctional systems and now serves over 200 facilities in 11 states.  
*See our ad on the inside front cover.*

Mid America Health, Inc.  
Booth #208  
1499 Windhorst Way Suite 100  
Greenwood, IN 46143  
888-309-8239  
www.mahweb.com  
Since 1986, Mid America Health, Inc. has been providing comprehensive dental services in an environment of trust and reliance to local, state and federal institutions.

MMDS – Mobile Medical Diagnostic Services  
Booth #417  
48 Silver Lake Ave  
Newton, MA 02458  
617-244-9729  
www.mmdbusston.com  
MMDS offers a wide range of diagnostic testing including X-ray, ultrasound, Holter monitoring, EKG, pulmonary function testing, and bone densitometry. MMDS provides diagnostic health care with superior care, quality and efficiency.

Moore Medical  
Booth #503  
1690 New Britain Ave  
Farmington, CT 06032  
1-800-234-1464  
www.mooremedical.com  
Moore Medical LLC is a single-source supplier to the health care providers of jails and prisons, public or private, providing a wide range of supplies, equipment and pharmaceuticals. Contact us to learn more.

NaphCare  
Booth #509  
2090 Columbiana Road, Suite 4000  
Birmingham, AL 35216  
800-834-2420  
www.naphcare.com  
NaphCare provides a proactive approach to health care programs for correctional facilities ranging from comprehensive health care, on-site dialysis, off-site management, in house pharmacy and EMR operational system. Flexible. Responsive. Trustworthy. Three ways to describe the partnership we’ll have with you.  
*See our ad on page 4.*
**National Commission on Correctional Health Care (NCCHC)**  
Booth #601  
1145 W. Diversey Parkway  
Chicago, IL 60614  
773-880-1460  
www.ncchc.org  
NCCHC’s mission is to improve the quality of health care in jails, prisons and juvenile confinement facilities. Visit our booth to learn about standards, accreditation, technical assistance and other resources to help correctional health care systems provide efficient, high-quality care.

**National TB Controllers Association**  
Booth #204  
2452 Spring Rd, SE  
Smyrna, GA 30080  
678-503-0503  
tbcontrollers.org  
The National Tuberculosis Controllers Association (NTCA) is a nonprofit member organization whose mission is to advance the elimination of tuberculosis in the U.S. NTCA represents all state, local and territorial government programs responsible for prevention, identification, control and elimination of tuberculosis, in order to protect the public’s health.

**NextGen Healthcare**  
Booth #400  
795 Horsham Rd.  
Horsham, PA 19044  
215-657-7010  
www.nextgen.com  
NextGen Healthcare is a leader in EHR, practice management and interoperability solutions that enhance collaborative care for correctional facilities. Our HIT solutions help correctional systems work simpler, smarter and faster in a more connected environment.

**NovaSom**  
Booth #505  
801 Cromwell Park Drive, Suite 108  
Glen Burnie, MD 21061  
877-753-3776  
www.novasom.com  
AccuSom, by NovaSom, Inc., is the easy on-site testing solution for obstructive sleep apnea that is just as accurate as sleep center testing, at a fraction of the cost, without the need for off-site transportation and security.

**Oraline**  
Booth #306  
4057 Rt 281  
Cortland, NY 13045  
888-296-6730  
www.oraline.net  
Dental manufacture providing the highest quality safe, ethical and cost effective oral care products to the security conscious environments.

**OrthoScan, Inc**  
Booth #512  
8212 E. Evans Rd.  
Scottsdale, AZ 85260  
480-503-8010  
www.orthoscan.com  
OrthoScan, Inc., the market leader in mini c-arm imaging, recently introduced the first mini c-arm with pulsed fluoroscopy (pending FDA clearance). It provides a 30-80% dose reduction with state of the art image quality. The primary image has 200% more resolution and is 26% larger. FD-Pulse includes the largest flat detector on a mini.

**Pinel Medical**  
Booth #608  
236 River Birch St.  
Kitchener, Ontario, Canada  
519-888-0997  
www.pinelmedical.com  
Jails and psychiatric departments have same risks/criticism for their control of violent inmate/patients. Psychiatry uses Pinel techniques/equipment that not only increase security but also considers the individual’s problems. Results: faster into restraints, able to provide therapy and less restraint time.  
*See our ad on page 41.*

**Ramsell Corporation**  
Booth #507  
200 Webster Street, Suite 200  
Oakland, CA 94607  
888-900-6635  
www.ramsellcorp.com  
Ramsell has been creating positive outcomes for the health and safety of underserved populations since 1964. We help organizations maximize limited resources through cost-effective coordination of care and services for complex populations. Ramsell offers highly-configurable, web-based technology solutions, services and expertise to assist our clients in connecting people to the services they need.
Safety Drugs
Booth #411
2630 E. Mohawk Lane, Suite 128
Phoenix, AZ 85050
855-800-7233
www.safetydrugs.net
Safety Drugs is an independently owned and operated pharmacy based in the western United States offering comprehensive pharmacy solutions. Our mission in setting the standard for customer service by providing timely and accurate services with cost effective results makes a difference in the lives our customers!

Society of Correctional Physicians
Booth #613
1145 W. Diversey Pkwy.
Chicago IL 60614
773-883-5375
www.societyofcorrectionalphysicians.org
The Society of Correctional Physicians promotes excellence in the practice of correctional medicine and is the only membership organization committed solely to meeting the needs of correctional physicians.

Spectra Diagnostics
Booth #501
525 Sycamore Drive
Milpitas, CA 95035
888-726-9105
www.spectradiagnostics.com
Backed by 30 years of expertise in clinical laboratory testing, Spectra provides comprehensive laboratory testing to correctional institutions and jails. Our services include Web-based test ordering and reporting, and customer service support seven days a week.

Staff Care, Inc.
Booth #207
5001 Statesman Drive
Irving, TX 75063
800-685-2272
www.staffcare.com
Staff Care has been helping health care facilities achieve their patient-care, staffing and financial goals for over 20 years. We place physicians, CRNAs, PAs, NPs and dentists across all specialties and practice types.

University of Texas Medical Branch-Correctional Managed Care
Booth #403
301 University Blvd.
Galveston, TX 77555-1006
409-747-2694
www.utmb.edu/cmc
The University of Texas Medical Branch Correctional Managed Care provides managed health care for offenders in more than 100 adult and juvenile correctional facilities throughout the state. Correctional Managed Care is also among the world’s leader in telemedicine and electronic medical records applications.

Wexford Health Sources, Inc.
Booth #200
501 Holiday Drive
Pittsburgh, PA 15220
412-937-8590
www.wexfordhealth.com
Based on 20+ years of industry experience, Wexford Health’s cost-effective, clinically sound programs manage inmate health care costs while maintaining quality of care.

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See our ad on the inside back cover.
CONTROLLING AGGRESSIVE MENTALLY ILL INMATES?
Stop at BOOTH 608 and see what forward thinking psychiatric hospitals use

**SPEED** - Ten seconds separate staff/inmate

**SECURITY** - Full Seven-Point Control by two staff in 10 SECONDS

**FLEXIBILITY** - In ten seconds, without release, change to ambulatory for reducing deep vein thrombosis, anxiety and allow privacy for bathroom duties

**DE-RESTRAINING** - Negotiate problem solving by exchange of reduced restraints for calmer behaviour

**RESULTS** - Ability to provide therapy in safety, reduce restraint, reduce isolation, more resources, better patient outcomes in a more congenial atmosphere

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Phone: 519-888-0997 • Fax: 519-725-3658
e-mail: pinel@golden.net
web site: pinelmedical.com
**Dental Care and Supplies**
Global Diagnostic Services, Inc.
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Mid America Health, Inc.
Oraline
University of Texas Medical Branch-Correctional Managed Care
Wexford Health Sources, Inc.

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Henry Schein, Inc.
NaphCare

**Disaster Planning**
KaZee Inc.
Moore Medical

**Education and Training**
Academy of Correctional Health Professionals
Certified Correctional Health Professional Program (CCHP)
Mid America Health, Inc.
National Commission on Correctional Health Care
National TB Controllers Association
Oraline
Society of Correctional Physicians
Staff Care, Inc.

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CoCENTRIX
CorEMR
Global Diagnostic Services, Inc.
Henry Schein, Inc.
KaZee Inc.
Marquis Software
Mid America Health, Inc.
NaphCare
NextGen Healthcare

**Health Care Management**
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CorrectCare - Integrated Health
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KaZee Inc.
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MHM Correctional Services, Inc.
Mid America Health, Inc.
NaphCare
OrthoScan, Inc.

**Health Care Staffing**
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LocumTenens.com
Medical Doctor Associates
Mid America Health, Inc.
Staff Care, Inc.

**Infection Control Products**
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Global Diagnostic Services, Inc.
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NovaSom
OrthoScan, Inc

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Global Diagnostic Services, Inc.
Maxor Correctional Pharmacy Services
Moore Medical

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Diamond Pharmacy Services & Medical Supply
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InMedRx
Maxor Correctional Pharmacy Services
Ramsell Corporation
Safety Drugs

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Moore Medical
Wexford Health Sources, Inc.

**Treatment Programs**
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This information was provided by the exhibitors as of March 4, 2014.
NCCHC has not verified this information.
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<td>W Diane Wood</td>
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<td>Jessica Young</td>
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</table>
Think of our quality management program as 24-hour surveillance on risks, costs and compliance.

In this business, there’s no such thing as the “end of the day.” Wexford Health can help ease your workload with a Quality Management and Contract Compliance team that constantly focuses on ways to improve health care outcomes, increase efficiencies, and lower costs. So when you go home, you can feel good that we’re still hard at work for you. To learn more, visit wexfordhealth.com.

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