



The National Commission on Correctional Health Care presents

Updates in Correctional Health Care

Preventing Recidivism: Where Do YOU Fit In?



May 19-22, 2012

 San Antonio, Texas

PRELIMINARY PROGRAM

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Updates in Correctional Health Care

Preventing Recidivism: Where Do YOU Fit In?



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VISIT US ONLINE!

Go to www.ncchc.org for the latest conference information. Click on Education & Conferences for details about the program and online registration. While you're at the site, check out the Buyers Guide to learn about many of the companies that will be exhibiting in San Antonio.

Follow us on Facebook (facebook.com/NCCHC) and Twitter (twitter.com/NCCHC) for important news about correctional health care and NCCHC. NCCHC also uses blogs and podcasts to share information. These media are interactive, so follow us, comment us and share us!



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IMPORTANT DEADLINES

Early bird discount: April 6
Cancellation: April 13
Hotel discount: April 20
Preregistration: May 7

Concern about public safety and taxpayer expense is stimulating widespread interest in improving success rates for people released from correctional facilities. The role of correctional health services can be significant as good physical and mental health are important in helping releasees reintegrate into the community and avoid recidivist behavior. In addition, collaboration with community partners is essential for effective discharge planning and continuity of care.

Updates 2012 features a special focus on this theme, along with a solid core of topics germane to all aspects of work in this diverse field. The weekend pre-conference seminars will take a more in-depth look at the fundamentals of correctional health care, including NCCHC's standards for health services.

We invite you to join your peers from throughout the country and beyond for this high-impact event where you will benefit from the knowledge and insights of experts discussing current trends, research findings, innovative solutions and best practices. You will leave inspired to further elevate your standards of professionalism, knowing that the improvements you implement will not only enhance health care delivery in your facility but also contribute to community well-being through greater success in reducing recidivism.

SESSION SAMPLER

Over two days of concurrent sessions attendees may choose from among 50-plus presentations, including the following timely topics:

- Behavioral Health Challenges and Solutions for Inmate Reentry
- Clinical Judgment in Correctional Nursing
- Correctional Psychopharmacology: Strategies for Reducing Costs While Maintaining Clinical Quality
- Enhancing Health Care Processes in Jails: A CQI Approach
- Grievances: Changing the Paradigm
- Health Care Cost Containment, Risk Mitigation and Service Improvement Using Community-Based Partnerships
- Repairing the Family: Therapeutic Work With Youth Offenders and Their Families
- A Tool to Assess When an Intoxicated Arrestee Requires Hospital Clearance
- When an Inmate Death Leads to Litigation
- Women's HIV Prevention and Reproductive Health Services in the Correctional Setting

A WEALTH OF OPPORTUNITIES

Updates offers numerous opportunities to learn and grow professionally:

- Discover evidence-based tools, techniques and solutions
- Learn how other organizations have implemented successful programs
- Choose from over 50 content-rich educational presentations
- Deepen your knowledge by taking part in preconference seminars
- Earn continuing education credit in your discipline
- Gain insights from leading experts in correctional health care
- Network with colleagues, from top executives to in-the-trenches staff
- Visit the bookstore for essential resources, CCHP products, Academy apparel and more
- View problem-solving products and services in the Exhibit Hall
- Experience the vibrant beauty of historic Alamo City

SPECIAL TRACK: HEALTH IT TIPS FOR JAILS

A special educational track is being presented by Community Oriented Correctional Health Services, a nonprofit organization established to build partnerships between jails and community health care providers. Topics will include use of health information technology, legal issues and more.



DEEP IN THE HEART OF SAN ANTONIO

Centrally located in the heart of Texas, San Antonio offers a blend of charm, vibrancy and color. Thanks to its unique culture—where Tex-Mex meets Old West—the atmosphere is rich: the river passages colorful, the cuisine flavorful and the people genuine.

The conference site is the Grand Hyatt, a luxury hotel characterized by an exciting blend of modernism and Latin culture, featuring outstanding amenities and services. The hotel is ideally located on the River Walk and adjacent to HemisFair Park. Also considered the largest hotel lobby in the world, the River Walk artfully connects downtown hotels, restaurants, boutiques, museums and historical venues.

Explore VisitSanAntonio.com for great ideas on where to go and what to do in your downtime.



BUILD YOUR NETWORK

The Updates Conference has always provided an environment for making valuable professional contacts and this year is no exception. In San Antonio you'll have many opportunities for personal networking and knowledge sharing. These activities will enhance the meeting's value and enable you to return to your organization with a wider base of peer support. Be sure to pack your business cards!

MARKETPLACE TRADESHOW

From medical supplies to pharmaceuticals to information technology and more, health care delivery depends on countless goods and services. The conference exhibit hall is your hands-on buyers guide, where you can learn about the latest products and services designed to help you in your work. Be sure to attend the exhibit hall opening reception on Sunday evening to network with attendees and to meet with knowledgeable representatives from dozens of exhibiting companies. For information at your fingertips 24/7, visit the NCCHC Buyers Guide at www.ncchc.org.

CONFERENCE OBJECTIVES

- List major health care issues that commonly affect incarcerated individuals, including HIV, hepatitis, hypertension, diabetes, oral health, mental illness and substance abuse
- Describe current legal, ethical and administrative issues and ways to prevent potential problems that arise in correctional settings
- Employ new practices for the treatment of major health care issues in order to better manage common medical, nursing, dental and mental health problems found in correctional settings
- Express increased understanding of common correctional health care issues by exchanging ideas with colleagues about new developments in specialty areas

CONTINUING EDUCATION CREDIT

CCHPs: Certified Correctional Health Professionals may earn up to 27 contact hours of Category I continuing education for recertification.

Nurses: The National Commission on Correctional Health Care is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

NCCHC designates this educational activity for a maximum of 27 contact hours.

Physicians: The National Commission on Correctional Health Care is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. NCCHC designates this live activity for a maximum of 27 *AMA PRA Category 1 Credit(s)*[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Psychologists: The National Commission on Correctional Health Care is approved by the American Psychological Association to offer continuing education for psychologists. NCCHC maintains responsibility for the program. This educational activity has been approved for up to 27 hours of credit.

Social Workers: NCCHC has applied for 27 credits by the National Association of Social Workers.

Please note that the maximum hours of credit in each category include credits offered at preconference seminars.



CCHP...THE NEXT STEP IN YOUR PROFESSIONAL ADVANCEMENT

On Sunday, May 20, the CCHP, CCHP-A and CCHP-RN exams will be administered to qualified applicants. Don't miss this opportunity to earn this important professional credential. Complete your application for certification by April 13 to be eligible to take the exam in San Antonio. For more information or an application, visit www.ncchc.org/CCHP or email cchp@ncchc.org.

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Gina Meyers
MHM Director of Recruitment

MHM is the leading national provider of correctional mental health services. Our recruiters fill positions anywhere – even extremely remote locations. Full staffing and low turnover save clients the expense of temporary staff while ensuring high-quality programs from an experienced, cohesive team.

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REAL RESULTS

Date/Time	Event/Presentation Title	Chair/Presenter	SL	Content Area
SATURDAY, MAY 19				
8 am – 5 pm	Registration/Bookstore			
9 am – 5 pm	Preconference Seminars			
	P-01 In-Depth Review of NCCHC's Jail and Prison Standards	Marc Stern, MD, CCHP		Standards and Accreditation
	P-02 CCHP-RN Certification Review Course	Susan Laffan, RN, CCHP-A, CCHP-RN; Jerri McGinnis, BSN, MBA, CCHP-RN		Nursing Care
SUNDAY, MAY 20				
8 am – 6:30 pm	Registration/Bookstore			
9 am – 12:30 pm	Preconference Seminars			
	P-03 "Acting Out" Offenders: Implementing Mental Health/Psychiatric Strategies and Risk Management Principles	Joseph Penn, MD, CCHP; Beverly Echols, MA, LPC; Cynthia Myers, MA, LPC; John Tejada, MS, LPC		Mental Health
	P-04 Clinical Judgment in Correctional Nursing Practice	Catherine Knox, MN, RN, CCHP-RN; Lorry Schoenly, PhD, RN, CCHP-RN		Nursing Care
1 pm – 5 pm	CCHP Exams			
1:30 pm – 5 pm	Preconference Seminars			
	P-05 CSI: Claim Scene Investigation for Risk Reduction	Michelle Foster, ARM; Lorry Schoenly, PhD, RN, CCHP-RN; Catherine Knox, MN, RN, CCHP-RN	I	Risk Management
	P-06 Generalists: Hone Your Inner Specialist!	Society of Correctional Physicians		Medical Care
5 pm – 6:30 pm	Exhibit Hall Opening Reception & Poster Presentations			
MONDAY, MAY 21				
7 am – 5:15 pm	Registration/Bookstore			
7 am – 8 am	Roundtable Discussions			
8:15 am – 9:15 am	Concurrent Session 1			
	101 When an Inmate Death Leads to Litigation	Deana Johnson, JD	B	Legal Issues
	102 Sexual Health 101	Robert Morris, MD, CCHP	B	Juvenile Issues; Health Education
	103 Changing the Way the World Looks at TB	Harish Moorjani, MD	I	Infection Control
	104 Evidence Based Nursing Practice	Mark Ellsworth, MSN, CCHP	B	Nursing Care
	105 Health Information Technology in Jails Today: An Industry Perspective	COCHS		HIT
9 am – 1 pm	Exhibit Hall Open			
9:15 am – 10:30 am	Exhibit Hall Break			
10:45 am – 11:45 am	Concurrent Session 2			
	106 Strategies for Cost-Effective and Evidence-Based Health Care Delivery in Juvenile Settings	Rajendra Parikh, MD	B	Administration; Utilization Review
	107 Health Care Cost Containment, Risk Mitigation and Service Improvement Using Community-Based Partnerships	Debra Johnson, MPAS, PA-C, CCHP; Rita Torres, CCHP	I	Administration; Medical Care
	108 Identifying and Addressing Borderline Personality Disorder in a Corrections Population	Paul Zetterower, ARNP	B	Mental Health
	109 Best Practices for Wound Management in the Corrections Setting	Peggy Minyard, BSN, MSHCA, CCHP	B	Nursing Care
	110 How to Participate in and Benefit from the National Correctional Clinical Performance Measurement System	COCHS		HIT
11:45 am – 1 pm	Exhibit Hall Lunch			
1:15 pm – 2:15 pm	Concurrent Session 3			
	111 Continue ART? Start ART? The Dilemmas of HIV Disease Management During Jail Intake	Joseph Paris, MD, PhD, CCHP-A	I	Infection Control
	112 Putting Out the Fire! How to Extinguish Potentially Explosive Behavior	Susan Laffan, RN, CCHP-A; Debbie Franzoso, LPN, CCHP	I	Mental Health; Nursing Care
	113 Moral Distress in Correctional Nursing	Mary Muse, MSN, CCHP-A, CCHP-RN	I	Nursing Care
	114 A Tool to Assess When an Intoxicated Arrestee Requires Hospital Clearance	Debra Johnson, MPAS, PA-C, CCHP; Rita Torres, CCHP	I	Medical Care; Quality Improvement
	115 Bending the Cost Curve: The Potential Role of an HIE with High Risk/High Cost Offenders	COCHS		HIT

Skill Level (SL)

B=Basic

I=Intermediate

A=Advanced

SCHEDULE AT A GLANCE

Date/Time	Event/Presentation Title	Chair/Presenter	SL	Content Area
MONDAY, MAY 21 (CONT)				
2:30 pm – 4 pm	Concurrent Session 4			
	116 Behavioral Health Challenges and Solutions for Inmate Reentry	Mark Fleming, PhD; Scott Huntington	B	Discharge planning; Mental Health
	117 Enhancing Health Care Processes in Jail: A CQI Approach	Clarence Cryer, Jr, MPH, CCHP	B	Quality improvement
	118 Multidisciplinary Considerations in Special Planning for Female and Our Youngest Juvenile Residents	Melanie Farkas, PhD; Ohiana Torrealday, PhD, CCHP	I	Juvenile Issues; Mental Health
	119 The Americans with Disabilities Act and Corrections: Legal Requirements Translated Into Practice	Mellie Nelson, JD; Toni Pochucha; Regina Morgan	I	Legal Issues; Other
	120 Sharpen Your Nursing Skills: A Hands-on Approach	Margaret Collatt, BSN, CCHP-A; CCHP-RN; Susan Laffan, RN, CCHP-A, CCHP-RN	B	Nursing Care
4:15 pm – 5:15 pm	Concurrent Session 5			
	121 Repairing the Family: Therapeutic Work With Youth Offenders and Their Families	Alicia White, LCSW, MSW	B	Juvenile Issues; Mental Health
	122 Buprenorphine Opioid Withdrawal Protocol at a Remand Center	Nader Sharifi, BS, MD, CCHP; Diane Rothern	B	Substance Abuse; Women's Issues
	123 Evidence for Nursing Actions to Address Chronic Pain	Catherine Knox, MN, RN, CCHP-RN		Nursing Care
	124 Grievances: Changing the Paradigm	Jacqueline Griffin-Redhour, RN, CCHP	I	Training; Legal Issues
	125 Models of End-of-Life Care in Prisons		B	Other
TUESDAY, MAY 22				
7 am – 4:45 pm	Registration/Bookstore			
7 am – 8 am	Concurrent Session 6			
	126 The Predictable Tsunami: Preventing a Catastrophe with the Aging of Prison Populations	TBD	B	End-of-life Care
	127 Health Care Reentry Case Management: Guidelines for Success	TBD	B	Discharge Planning
	128 A "Lean" Approach to Quality Management in Correctional Health Care	TBD	I	Administration
	129 Mental Health Issues for Medical Nurses	Rosanne Harmon, RN, MSN	B	Mental Health; Nursing Care
	130 COCHS			
8:15 am – 9:15 am	Concurrent Session 7			
	131 Women's HIV Prevention and Reproductive Health Services in the Correctional Setting	Mary Gwynn, BS	B	Health Education; Women's Issues
	132 Trends in Prison and Jail Deaths: An Examination of the Deaths in Custody Reporting Program	Margaret Noonan; Elizabeth Ann Carson	I	Research; Other
	133 Forcht Wade Correctional Center's Clinical Substance Abuse Facility and Family Recovery Program	Jason Burns, MS, CCHP; Susan Tucker, PhD, MP; Shannon Gresham	I	Substance abuse; Medical Care
	134 Current Principles of Nursing Sick Call Management	Sue Smith, MSN, RN, CCHP	B	Nursing Care
	135 HIPAA & 42CFR: Privacy and Consent	COCHS		HIT
9 am – 12:30 pm	Exhibit Hall Open			
9:15 am – 10:15 am	Exhibit Hall Break			
10:30 am – 11:30 am	Concurrent Session 8			
	136 Co-occurring Disorders	TBD	I	Mental Health
	137 Alberta's Comprehensive Correctional Facility-Based Mental Health and Addiction Services	Andrea Allen; Marni Bercov	B	Mental Health; Discharge planning
	138 Treatment of Problematic Behavior in a Correctional Setting: An Analysis of Behavioral Outcomes	Joel Andrade, PhD	I	Mental Health; Quality improvement
	139 Revising the Scope and Standards of Correctional Nursing	Panel		Nursing Care
	140 Chronic Kidney Disease: Its Impact and Management in Correctional Health Care	TBD	B	Medical Care

Date/Time	Event/Presentation Title	Chair/Presenter	SL	Content Area
TUESDAY, MAY 22 (CONT)				
11:30 am – 12:30 pm	Exhibit Hall Break			
12:30 pm – 1:45 pm	Luncheon			
2 pm – 3:30 pm	Concurrent Session 9			
	141 Successful Reentry for the Mentally Ill Offender: The Missouri Model	Greg Markway, PhD; Mariann Burnett Atwell	B	Mental Health; Discharge Planning
	142 Crisis Intervention Team Training From the Streets to the Jail: Cook County Department of Corrections Model	Carl Alaimo, PsyD; Bruce Handler, MD; Jeff Murphy, CPD	B	Mental Health; Emergency Services
	143 Correctional Psychopharmacology: Strategies for Reducing Costs While Maintaining Clinical Quality	Norman Knippen; Thomas Behrmann; John Grandstaff	I	Pharmacy Management; Mental Health
	144 Telemedicine: Not Just a Subspecialty Tool			Telemedicine
	145 Health Care Credentialing and Peer Review in the Correctional Setting	Steven Schnier, JD	I	Professional Development
3:45 pm - 4:45 pm	Concurrent Session 10			
	146 Correctional Health Care Certification: Navigating the Future	Paula Hancock, MEd, CCHP	B	Professional Development
	147 Juvenile Justice Diversion Programs for Mentally Ill Youth in Texas	John Posey, MA	B	Juvenile Issues; Mental Health
	148 Changing Perceptions: Building and Sustaining Professionalism in Correctional Health Care	Mary Muse, MSN, CCHP-A, CCHP-RN; Margaret Collatt, BSN, CCHP-A, CCHP-RN; Patricia Blair, LLM, PhD, CCHP	B	Nursing Care
	149 Opiate Addiction and Treatment	TBD	A	Substance Abuse

POSTER PRESENTATIONS

Sunday, 5 pm – 6:30 pm

Meet one-on-one with the poster authors to discuss their findings during the exhibit hall opening reception on Sunday evening. On Monday and Tuesday, the posters will be available for viewing during exhibit hall hours. As a special treat, many poster presenters will moderate roundtable discussions on Monday morning.

Reentry Strategies for Offenders With Mental Illness in Kentucky: It Takes a Village

Deborah Coleman, PsyD

Reentry Programs for the Mentally Ill: An Evaluation of Effectiveness and Reduction of Recidivism

Kristi Crane

Addressing ADHD: Developing a System That Supports Successful Reentry

Kyle Dopfel

Access Into Wellness Conference: Bernalillo County Community Custody Program

Andrew Garrison, MS

Bupropion Diversion and Misuse in the Correctional Facility

Wanda Hilliard

An Exploration of the Health Status of Diabetic Inmates Over Time as Measured by HbA1c Levels

Leanne Huggins-Dragone

Correctional Nursing Workforce Demographics and Intent to Stay in the Specialty

Benjamin Kantan, BSN, RN-C, CCHP

On-Site HbA1c Measurement at Time of Intake to Evaluate Selected Arrestees for Diabetes

Charles Mullany, MB, MS, CCHP

Skin, Not Canvas: Harm Reduction Measures in Use of Body Art by Inmates in Dallas County Jails

Ja'Net Nash, MPH, MS, CCHP

Syphilis Resurgence: Unlocking Dilemmas and Releasing Treatment Options

Ja'Net Nash, MPH, MS, CCHP

Diabetes Shared Medical Appointment Implementation at Dallas County Jail Health/Parkland Health and Hospital System

Esmail Porsa, MD, MPH, CCHP

Skill Level (SL)

B=Basic

I=Intermediate

A=Advanced

Get your educational experience off to a good start by attending a weekend seminar. Presented by some of the most respected names in this field, preconference seminars offer in-depth training on vital topics. Registration for the conference is not required to attend these seminars.

P-01 An In-Depth Review of NCCHC's Jail and Prison Standards

Saturday, May 19, 9 am – 5 pm **\$185**

Marc Stern, MD, CCHP

This seminar will discuss the 2008 Standards, which are NCCHC's recommendations for managing medical and mental health care delivery in adult correctional facilities and the foundation of its accreditation program. Groundbreaking changes in these editions have the potential to reduce the costs of operations as well as accreditation, while providing a framework for improved patient care and outcomes. Whether or not your facility is accredited (or plans to be), these practical seminars will give an overview of the changes and guidance in how to achieve and demonstrate compliance. You will leave equipped to implement quality improvements that will lead to more efficient and effective delivery of services, better patient health care, fewer adverse events and reduced liability risk. The registration fee includes one copy of the Standards (jail or prison)—a \$70 value.

P-02 CCHP-RN Certification Review Course

Saturday, May 19, 9 am – 5 pm **\$185**

Susan Laffan, RN, CCHP-A, CCHP-RN; Jerri McGinnis, BSN, MBA, CCHP-RN

All content areas of the CCHP-RN certification exam will be covered in this intensive review. Correctional nurse experts from a variety of settings will use examples and case studies to make the information easy to remember. This seminar can serve as an overview course for the nurse new to corrections, a preliminary study session for the nurse preparing for future certification or a final review before sitting for the CCHP-RN exam. Practice questions will be provided for each of the exam content areas. Tips on preparing for, studying for and taking the exam will be shared.

P-03 "Acting Out" Offenders: Implementing Mental Health/Psychiatric Strategies and Risk Management Principles

Sunday, May 20, 9 am – 12:30 pm **\$99**

Joseph Penn, MD, CCHP; Beverly Echols, MA, LPC; Cynthia Myers, MA, LPC; John Tejada, MS, LPC

Adults and youths with mental health disorders are over-represented in correctional populations. Challenges exist in the identification and treatment of offenders with mental health diagnoses, comorbid substance use disorders and medical conditions. This presentation will review existing data and studies of psychiatric disorders in correctional settings and factors resulting in the current epidemic of mentally ill offenders. The presenters will review correctional barriers and timely strategies to improve access to care, useful screening and assessment tools and procedures at intake and during subsequent confinement, and approaches for managing offenders with suicidal ideation, self-injurious and other "acting out" problem behaviors. Appropriate levels of monitoring/observation, collaboration with custody staff, unique role/agency issues, documentation "pearls" and risk management principles, and a rational approach to the use of psychotropic medications will also be reviewed.

P-04 Clinical Judgment in Correctional Nursing Practice

Sunday, May 20, 9 am – 12:30 pm **\$99**

Catherine Knox, MN, RN, CCHP-RN; Lorry Schoenly, PhD, RN, CCHP-RN

In corrections, nurses are usually the first health care professional to assess a health concern or complaint. Patients present with virtually every type of health problem, and many have co-occurring conditions that can complicate the diagnosis and plan of care. Therefore, correctional nursing practice requires knowledge and experience with a broad array of conditions and presenting problems to make clinical judgments about the nature of the problem, actions to be taken and the urgency. Correctional nurses also coordinate and negotiate for the delivery of care within the restrictions and expectations of the organization, which requires decision-making conviction. Clinical judgment guides direct care delivered by the nurse as well as communication with others to coordinate care and ensure patient safety. This workshop describes an approach to developing confidence and expertise in making judgments about clinical care situations. Accuracy in judgment improves patient outcomes and quality of care by eliminating unnecessary actions and reducing delay in definitive care and treatment. Using case examples, participants will discuss the expected elements of clinical judgment, challenges to correctional nursing practice and approaches to support the development of this area of nursing expertise.

P-05 CSI: Claim Scene Investigation for Risk Reduction

Sunday, May 20, 1:30 pm - 5 pm \$99

Michelle Foster, ARM; Lorry Schoenly, PhD, RN, CCHP-RN; Catherin Knox, MN, RN, CCHP-RN

Join the Claim Scene Investigators for an afternoon of risk reduction detective work. Using the popular CSI series theme, this interactive case study will guide participants in searching for clues among the details of actual correctional health care claims to develop a list of best practices to guide their clinical program. The group will investigate malpractice claims to determine gaps in processes that led to patient injury, as well as review evidence for keys to process improvements that can be used to reduce liability risk in correctional settings.

P-06 Generalists: Hone Your Inner Specialist!

Sunday, May 20, 1:30 pm - 5 pm \$99

Most correctional physicians are generalists. Our skills at dealing with a multitude of general medicine illnesses, such as diabetes, hypertension and asthma, are pretty good. But depending on our training and experience, we may feel less comfortable with illnesses in specialty realms, such as joint problems, ear problems, urinary incontinence and even seizures. Since many of us practice in one-person operations, we often have little choice but to refer the patient right away to a specialist. Aside from the cost and potential dangers of transportation, when we refer out we lose a little control, cause delay in care and miss an opportunity to help our patients directly. We can't all be specialists in every specialty, but we can hone our generalist skills. This program aims to hone skills in three or four domains for common specialty problems so that we (a) may be able to take their care a little further ourselves, (b) know when we're at the limit of our expertise and (3) can anticipate what tests the specialist will need so that we can send the patient with that workup completed.

This seminar is sponsored by the Society of Correctional Physicians.





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Opportunities available:

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GEO's operations include the management and ownership of 116 correctional, detention and residential treatment facilities with 80,000 offender and residential beds worldwide including North America, Australia, South Africa, and the United Kingdom. Our team of over 20,000 professionals is dedicated to the safety and care of the individuals assigned to our custody on behalf of federal, state, and local government agencies.

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Equal Opportunity Employer
All candidates must be able to pass background
investigation, drug screen, and medical evaluation.

MEETING LOCATION

All Updates Conference activities will take place at the Grand Hyatt San Antonio.

HOUSING

Book your room by April 20 to ensure availability and lock in the discounted rate. Mention NCCHC when making your reservation by phone.

Online www.ncchc.org

The special NCCHC rates are available online only when you link to the hotel's reservation page from the conference website.

Reservations 800-233-1234

Grand Hyatt San Antonio

600 E. Market St.
San Antonio, TX 78205
\$189 Single/Double + tax
210-224-1234

REGISTRATION

The early-bird discount is offered through April 6. Registrations received after April 6 will be charged the regular rate. Preregistration will be accepted through May 7. After that date, registration must be done on-site.

Online www.ncchc.org

Use our real-time, online registration system and receive immediate confirmation and payment receipt.

Mail National Commission on Correctional Health Care
PO Box 11117, Chicago, IL 60611
Fax (773) 880-2424

PAYMENT

Registration will not be processed without payment, which may be made by credit card, check or purchase order.

Purchase orders are accepted only from governmental agencies and their contractors, and must accompany the registration form. A \$30 fee will be assessed for purchase orders.

REGISTRATION HOURS

Saturday, May 19	8 am - 5 pm
Sunday, May 20	8 am - 6:30 pm
Monday, May 21	7 am - 5:15 pm
Tuesday, May 22	7 am - 4:45 pm

GET MORE BANG FOR YOUR BUCK!

Regular early registration is \$345 for up to 13 hours of stellar continuing education designed specifically for correctional health care professionals. That's a mere \$26 per credit hour, and the irreplaceable face-to-face networking is FREE! The registration fee also includes two breakfasts, two lunches, two beverage breaks and a reception. What a value! By comparison, 13 hours of webinars at an average of \$195 each totals \$2,535 with no face-to-face networking or meals. So even if you factor in travel expenses, attending the Updates conference is easily the biggest bang for your buck!



REGISTRATION CONFIRMATION

Register online and receive immediate confirmation and payment receipt. Registrants submitting via mail or fax will receive confirmation via email within 3 weeks of receipt. Please bring your confirmation notice when you check in at the NCCHC registration desk. Badges and materials will be distributed on-site when you check in.

GUEST REGISTRATION

A special rate of \$60 is available for guests or spouses of registered attendees. Guest registration provides access to all exhibit hall events, including the opening reception on Sunday evening and the exhibit hall lunch on Monday. It does not provide access to educational sessions nor provide continuing education credit.

CANCELLATION POLICY

Notification of cancellation must be made in writing. Cancellations received by April 13 will be refunded less a \$100 processing fee. No refunds will be made for cancellations after April 13. Delegate substitutions are allowed at any time, but NCCHC must be notified in writing. Registrants who fail to attend the conference and do not notify NCCHC are responsible for full payment.

REGISTRATION DESK

The registration desk is on the fourth floor of the Grand Hyatt. Attendees may pick up their badges and conference materials beginning on Saturday, May 19, at 8 am.

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Updates in Correctional Health Care • May 19–22, 2012

STEP 1 – NAME/ADDRESS

Complete a separate form for each registration. Registration will not be accepted without a full name. Print or type clearly.

Name _____ Degree _____ Male Female

Professional Affiliation _____ Title _____

Mailing Address Home Work _____

City _____ State/Province _____ Zip/Postal Code _____ Country _____

Phone _____ E-Mail _____

STEP 2 – ACADEMY MEMBERSHIP

NCCHC is pleased to offer members of the Academy of Correctional Health Professionals a discount on the conference registration. To qualify, simply indicate below that you would like to join the Academy and include the \$75 membership dues in your conference registration fees. If you are already a member, you may renew your membership below. CCHPs receive a 33% discount and pay only \$50!

	Join	Renew	
Regular Member	<input type="checkbox"/> \$ 75	<input type="checkbox"/> \$ 75	\$ _____
CCHP Member	<input type="checkbox"/> \$ 50	<input type="checkbox"/> \$ 50	\$ _____

STEP 3 – REGISTRATION

	Thru April 6	After April 6	
Regular Registration	<input type="checkbox"/> \$345	<input type="checkbox"/> \$395	\$ _____
Academy Member Registration (Member ID # _____)	<input type="checkbox"/> \$320	<input type="checkbox"/> \$320	\$ _____
One Day Registration <input type="checkbox"/> Monday <input type="checkbox"/> Tuesday	<input type="checkbox"/> \$175	<input type="checkbox"/> \$175	\$ _____
Guest Registration (Guest Name _____)	<input type="checkbox"/> \$ 60	<input type="checkbox"/> \$ 60	\$ _____

STEP 4 – PRECONFERENCE SEMINARS

Saturday, May 19, 9 am – 5 pm

P-01 In-depth Review of NCCHC's Jail and Prison Standards \$185 \$ _____

P-02 CCHP-RN Certification Review Course \$185 \$ _____

Sunday, May 20, 9 am – 12:30 am

P-03 "Acting Out" Offenders: Implementing Mental Health/Psychiatric Strategies and Risk Management Principles \$99 \$ _____

P-04 Clinical Judgment in Correctional Nursing Practice \$99 \$ _____

Sunday, May 20, 1:30 pm – 5 pm

P-05 CSI: Claim Scene Investigation for Risk Reduction \$99 \$ _____

P-06 Generalists: Hone Your Inner Specialist! \$99 \$ _____

STEP 5 – ACADEMY SCHOLARSHIP CONTRIBUTION

The Academy of Correctional Health Professionals awards scholarships for its members to attend Academy-sponsored conferences. Please consider making a contribution. \$10 \$25 \$50 Other _____ \$ _____

STEP 6 – PAYMENT FEIN: 36-3221830

Billing Fee** (if applicable) \$30 \$ _____

MasterCard Visa American Express Discover Check Enclosed Payable to NCCHC **TOTAL ENCLOSED \$** _____

Card Number _____ Expiration Date _____

Signature _____ Security Code _____

Billing Address (if different from above) _____

**Please invoice my facility. Purchase orders accepted only from government agencies and their contractors. Purchase order must accompany registration form. There is a \$30 service charge for invoice processing.

Office Use



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